



Town of Arlington
CDBG Program Year 47 (2021-2022)
Consolidated Annual Performance and Evaluation Report (CAPER)
Draft
9/8/22

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Affordable Housing

The most notable achievement of Program Year (PY) 47 was the completion of Housing Corporation of Arlington's (HCA) Downing Square residence at 19R Park Ave, which created units for 34 households who make lower-incomes up to 60% of the Area Median Income. Acquisition of this property was supported by CDBG in a prior program year. The Town also supported HCA's and Caritas Communities' capital improvement program to enhance their respective affordable housing portfolios. Progress was made toward the Consolidated Plan goal of 122 rehabilitated rental units, but fell short of its annual goal, with only 3 units rehabilitated. Progress is expected to accelerate in PY 48. Additional funds were programmed to capital improvements at the Arlington Housing Authority through a June 2022 Substantial Amendment, which increased the annual goal to rehabilitate rental units by 177, from 35 to 212. This activity will commence in PY 48.

Public Facilities

The Arlington EATS Market CDBG-funded fit-out has been completed and the organization continues to sustain operations to support food security. Work at both Whittemore Park for the Revitalization Project and the Food Link generator installation project is on track to be completed by fall 2022. The Parmenter Playground design project has been completed and accomplishments will be reported upon the completion of construction during PY 48. The Town's sidewalk and curb accessibility project was delayed this year as construction season began later due to weather and supply chain constraints. While the actual number of beneficiaries served through public facilities projects was lower than anticipated this year and may fall short of the annual goal due to these constraints and contractor availability limitations, the expected completion of these projects next program year will support the attainment of Consolidated Plan goals.

Public Services

CDBG-funded public service activities enabled Arlington to address the needs of residents who make low and moderate incomes. Eligible residents participated in programming at the Arlington Boys & Girls Club and Fidelity House, Recreation Department, and Arlington High School; tutoring support through Operation Success; mental health counseling and domestic violence programs through the Arlington Youth Counseling

Center; and transportation and programming through the Arlington Council on Aging (COA). While most programs operated at full or near-full capacity, some still faced limited attendance or volume due to lingering pandemic impacts. Operation Success saw fewer participants than usual, while COA increased access to transportation services, exceeding expected outcomes.

Economic Development

CDBG was initially intended to support two economic development activities during PY 47, a technical assistance program and working capital grant program. These programs were instead supported through American Rescue Plan Act (ARPA) State and Local Fiscal Recovery Funds exceeding the amount available through CDBG, leaving \$350,000 in CDBG funds to be reprogrammed. A June 2022 substantial amendment to the Annual Action Plan reprogrammed these funds to the housing activity noted above.

CDBG-CV

CDBG-CV activities concluded during Program Year 47. These activities were undertaken utilizing Coronavirus Aid, Relief, and Economic Security (CARES) Act funds starting in Program Year 45 to prevent, prepare for, and respond to Covid-19. Although these activities are not in the Consolidated Plan, they provided necessary support to community members and small businesses during a challenging time. Accomplishments achieved during Program Year 47 include: rental assistance for 13 low-income households, economic development support to 3 small businesses which created/retained 2.5 full-time equivalent LMI jobs, and tutoring support to 61 students. These CDBG-CV activities are reflected in the Program Year 45 Annual Action Plan, so the resulting goals and outcomes are not associated with any Program Year 47 goal. All accomplishments are described in the Program Year 47 CAPER narrative rather than in the CR-05 table.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Enhance Parks, Public Facilities, and Infrastructu	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	47645	26,423	55.46%	10700	6752	63.10%
Improve the Condition of Existing Housing	Affordable Housing	CDBG: \$	Rental units constructed	Household Housing Unit	16	34	212.50%	0	34	212.50%
Improve the Condition of Existing Housing	Affordable Housing	CDBG: \$	Rental units rehabilitated	Household Housing Unit	122	20	16.39%	212	3	1.69%
Improve the Condition of Existing Housing	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	12	0	0.00%	0	0	0.00%
Increase Access to Jobs, Education, Transportation	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	9000	13860	154.00%	6032	1482	24.57%
Increase Economic Development Opportunities	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	20	23.5	117.50%	0	2.5	250.00%
Increase Economic Development Opportunities	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	5	44	880.00%	0	3	300.00%

Planning and Administration	Planning and Administration	CDBG: \$	Other	Other	1	1	0.00%	1	1	0.00%
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Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The Town's Program Year 47 outcomes support the goals described in the Consolidated Plan and Annual Action Plan. While setbacks resulting from ongoing pandemic limitations, supply chain shortages, and contractor availability affected nearly all projects, progress toward all of the Annual Action Plan goals was met or exceeded.

The Town awarded 37% of Entitlement Grant funds toward projects that address accessibility issues in Town and improve the condition of affordable housing. Improving access to public facilities and infrastructure is critical to the Town, particularly for low- and moderate-income populations and those with disabilities that affect mobility.

Affordable housing also continues to be a high priority in Town; significant funds were allocated to Affordable Housing projects, including through a substantial amendment at the end of the program year. This year, a Fair Housing Action Plan and Housing Production Plan were completed, as was work on the Arlington Affordable Housing Trust's Action Plan, which will guide the use of funds for housing activities in town. Efforts were also made to create new affordable housing and preserve existing affordable housing, as evidenced through the completion of the Housing Corporation of Arlington's (HCA) Downing Square project, which houses 34 households, and scattered site capital improvements on 3 units. Arlington Housing Authority and Caritas Communities also received CDBG funds to improve their portfolios of affordable rental housing. The Town is supporting each of these organizations with the intent that accomplishments will be achieved in PY 48. Housing is a central focus of the Town's strategic, consolidated, and annual action plans, and funding will continue to be channeled to support these goals through partnerships with the Housing Corporation of Arlington, Arlington Housing Authority, and through exploration of additional partnerships.

Public Services had fewer beneficiaries than anticipated because actual funding was lower than most subrecipients' requested grant amount, which is tied to the anticipated level of accomplishments. This year, housing, public services, and economic development activities preventing, preparing, and responding to the Covid-19 pandemic finished, adding modestly to the accomplishments achieved in Program Year 47.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	3,659
Black or African American	681
Asian	1,682
American Indian or American Native	15
Native Hawaiian or Other Pacific Islander	1

Total	6,038

Hispanic	126
Not Hispanic	5,912

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The 2019 5-Year American Community Survey estimates show a population of 45,304 in Arlington. Approximately 79.7% of Arlington residents are White, 3.1% of Arlington residents are Black or African American, 12.3% of residents are Asian, less than 1% identify as American Indian or Alaska Native, 1.1% identify as being a different race than one listed, 3.8% identify as being two or more races, and 4.9% of residents identify as Hispanic or Latinx.

The share of White residents served through CDBG (60%) is lower than the overall representation in the community. The shares of Asian and Black residents served through CDBG are higher than their representation in Arlington as a whole, making up 27.8% and 11.2% of those supported, respectively.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	\$1,216,585	\$869,143

Table 3 - Resources Made Available

Narrative

In Program Year 47, the Town received \$1,106,603.00 in CDBG Entitlement funds. Additionally, \$103,016 of remaining CDBG-CV funds were made available (not listed in the CR-15 table). Although these CDBG-CV funds were programmed to the Annual Action Plan for Program Year 45, funds remained available for use and were fully expended during Program Year 47. Prior year resources totaling \$146,667 were available; these funds include \$45,526 from the Program Year 46 grant, \$100,000 from the Program Year 45 grant, and \$1,141 from the Program Year 42 grant. Of this, \$100,000 was programmed through a non-substantial amendment in May 2022. Additionally, Program Income resources of \$71,171 (more than the anticipated \$60,000) were available.

Funding of affordable housing projects was again a priority this grant year. Program Year 47 saw the completion of the Housing Corporation of Arlington's Downing Square development and the lease up of 34 newly constructed affordable units. The project was funded during Program Year 44; thus, the goals are not included in the current Consolidated Plan, but the accomplishments are recorded in this CAPER. Despite a change in leadership, HCA also made progress on capital improvements to its subsidized housing portfolio, preserving 3 units for 3 households this program year. Moreover, while work did not begin in Program Year 47, Caritas Communities received funds to preserve their two properties; ongoing supply chain and contractor availability challenges delayed these projects and work will commence during Program Year 48. Arlington Housing Authority (AHA) was also awarded funds in June 2022 through a substantial amendment to the annual action plan. Work will begin on the AHA's Hauser Building fire alarm system project in late 2022.

Funding of public facilities and improvement projects was also a priority, with improved accessibility and functionality of spaces the focus of projects on properties utilized by low-and moderate-income residents. Notably, the Arlington EATS market fit out project came to a close, and work continued on the Whittemore Park revitalization project and the Food Link energy efficiency project. Funds were allocated to improve the accessibility of sidewalks around town, but the project was postponed to begin in Program Year 48 due to the delayed start to construction season this year. Parmenter Playground design work was completed, with accomplishments to be reported at project close out anticipated in Program Year 48. Parmenter Playground construction was funded through a non-substantial amendment during PY 47, using prior year unused funds from 2019.

The expenditures for public services and planning and administration entail only a small portion of the overall Program Year 47 budget, but they represent integral services, planning, and administrative work that rebounded to pre-pandemic levels this year. As previously noted, funds initially allocated to economic development activities were reprogrammed in a substantial amendment, due to funding made available for those activities through more flexible American Rescue Plan Act (ARPA) program. CDBG-CV activities concluded this year, and all funds have been expended.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description

Table 4 – Identify the geographic distribution and location of investments

Narrative

The funds that are allocated to the Town are available Town-wide with no priority assigned to geographic target areas. Instead funds are allocated to organizations that provide low- and moderate-income households with housing and supportive services. On an annual basis, the Town prioritizes the use of its CDBG funding for creating and preserving affordable housing that serve lower-income households and to address public services for lower-income individuals and families through a range of public and privately-operated social service programs.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

Arlington's subrecipients often aim to supplement the total cost of delivering excellent programs and projects by leveraging other funding sources and resources.

During Program Year 47, many of the public service agencies that received CDBG funding leveraged additional resources to achieve program and project goals. It is important to note that many public service programs that utilize CDBG funding are housed in Town-owned buildings including the Council on Aging, the Arlington Youth Counseling Center, Parks and Recreation, and Arlington High School. Additional funds were leveraged as follows:

- Fidelity House utilized \$31,810 from local funds and private funds to support the Menotomy Manor Outreach program, in addition to space provided in-kind by the Arlington Housing Authority.
- The Arlington Youth Counseling Center (AYCC) received approximately \$335,000 in combined support from the Town of Arlington, Arlington Public Schools, and the Massachusetts Department of Public Health. In addition, AYCC raised \$32,000 through grants and donations.
- The Arlington Council on Aging leveraged approximately \$104,000 in local funds, donations, and user fees to support the transportation program for seniors in the community.
- Food Link and Arlington EATS received in-kind donations of food to support their programs.

The public facility and improvement projects also leveraged significant funds to support their activities:

- Food Link raised \$13,000 to support the purchase and installation of the generator.
- Arlington EATS raised over \$1,250,000 in private and foundation donations to support its capital campaign for its market fitout.
- The Recreation Department received \$250,000 in ARPA funds to support its renovations of the Parmenter Playground.
- The Town's Capital Plan supported public facility projects. The Town of Arlington Disability Commission and the Town of Arlington Department of Public Works received \$65,000 to support the installation of curb ramps. The Department of Planning and

Community Development received a combined approximately \$1,000,000 for the Whittemore Park Revitalization Project through capital funding and Community Preservation Act funding.

For affordable housing and rental assistance, the following resources were leveraged:

- The Arlington Housing Authority leveraged \$500,000 in state funding for capital improvements.

The Arlington Emergency Tenant Assistance Program leveraged \$300,000 in Community Preservation Act funding.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of homeless households to be provided affordable housing units	0	5
Number of non-homeless households to be provided affordable housing units	0	29
Number of special-needs households to be provided affordable housing units	0	0
Total	0	34

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through rental assistance	0	0
Number of households supported through the production of new units	0	34
Number of households supported through the rehab of existing units	212	3
Number of households supported through the acquisition of existing units	2	0
Total	212	37

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The completion of the Housing Corporation of Arlington's Downing Square project resulted in more households being provided with affordable housing units than expected, for a total of 29 new housing units for non-homeless households and 5 new units for homeless households. Additionally, 3 housing units were rehabilitated by the Housing Corporation of Arlington this year. These accomplishments correspond with expenditures outlined on Line 18 of PR-26.

Accomplishments are lower than the Town's annual goal of 212, which was increased from 35 by a substantial amendment made in June 2022, just prior to the end of the program year. This substantial amendment allocates significant funding to renovate a 177-unit apartment building owned by the

Arlington Housing Authority, which will occur in PY 48. Caritas Communities was unable to begin projects funded this year due to challenges pertaining to the pandemic, construction season, and management turnover. The two Caritas Communities projects, which will benefit 35 households, will commence in Program Year 48. The Town anticipates exceeding its Consolidated Plan goal for rehabilitating 122 existing units by the end of the forthcoming program year.

Additionally, reprogrammed funds supported HCA's Homelessness Prevention Program, enabling the Town to provide rental assistance to 3 households before the close of the program year. The Arlington Emergency Tenant Assistance Program, facilitated by Town staff, assisted 10 households. Both programs were launched in prior program years to respond to the Covid-19 pandemic, and both concluded during PY 47. These figures are not included in the CR-20 table because they are not associated with a strategic plan goal.

Discuss how these outcomes will impact future annual action plans.

While the program year goal for rehabilitating existing units was not met this year, the Town is working closely with HCA, Caritas Communities, and AHA to ensure funds are used appropriately to achieve the goal to improve the condition of existing affordable housing. Due to the high cost of housing and construction in the Greater Boston region, the Town's ability to fund future acquisition projects is likely limited, but the Town will work closely with affordable housing partners and the Affordable Housing Trust to support the creation and preservation of affordable housing in town.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	10	0
Low-income	19	0
Moderate-income	8	0
Total	37	0

Table 13 – Number of Households Served

Narrative Information

This year, 37 extremely low-, low-, and moderate-income households were provided or assisted with housing. This figure includes households who benefited from HCA's capital improvement projects and Downing Square development. This figure does not include the 13 households that received assistance through HCA's Homelessness Prevention Program or the Arlington Emergency Tenant Assistance Program. The Town of Arlington endeavors to expand its network of CDBG affordable housing partners, using its new Fair Housing Action Plan and Housing Production Plan to achieve production, preservation, and acquisition goals.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Each year the Town of Arlington conducts the Point in Time count with other communities throughout the country to get an accurate count of individuals experiencing homelessness. While the team that participates in the count typically consists of a Health Compliance Officer from the Arlington Health Department, a social worker with the Council on Aging, the Assistant Director of Planning and Community Development, and an officer from the Arlington Police Department, a count was carried out by an Arlington Police Department officer this year due to local public health policies pertaining to transmission of Covid-19.

One unsheltered individual was found at a known encampment in Arlington near the Somerville border. The individual was approached by an Arlington Police Officer who is a member of the Homeless Outreach Task Force but refused services. Arlington is part of the regional Balance of State Continuum of Care (CoC), through which homeless individuals can access a waitlist for housing.

The partnership between Health and Human Services, the Somerville Homeless Coalition, and the Arlington Police Department coordinates an effective delivery system for persons experiencing homelessness in Arlington. However, a significant gap in serving special needs populations and persons experiencing homelessness can be attributed to the insufficient supply of permanent affordable housing, as well as barriers to workforce participation. The removal of these barriers would bring the jurisdiction closer to ending homelessness. As a result, the Town regularly funds efforts to improve and increase the supply of affordable housing, prevent homelessness, and conduct studies and create plans that will enhance municipal efforts through zoning amendments and other measures.

Addressing the emergency shelter and transitional housing needs of homeless persons

Arlington does not have an emergency shelter or transitional housing. To fill this need, the Town of Arlington partners with the neighboring community of Somerville. This relationship allows Arlington to refer people in need of emergency shelter or transitional housing to the Somerville Homeless Coalition. Arlington's participation in the Balance of State Continuum of Care enables a regional approach to addressing homelessness and the issues facing unsheltered populations. The CoC increases the opportunities for placement of individuals and families experiencing homelessness throughout Massachusetts.

In addition, the Somerville Homeless Coalition leases twenty-four units of transitional housing in

Arlington, for which people experiencing homelessness in Arlington are eligible. Arlington Housing Authority also provides approximately 100 units of special needs housing. These units are a mix of transitional and permanent housing.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

Households in need of emergency housing are referred to the Housing Corporation of Arlington (HCA). HCA may refer them to the variety of shelters in the area such as Somerville Homeless Coalition or Bristol Lodge in Waltham. Alternatively, HCA may work with an income-eligible client to complete and file an emergency housing application with the Arlington Housing Authority or refer or provide them with a less expensive unit if available and if the household can afford the rent.

HCA runs the Homelessness Prevention Program (HPP) which can provide grant funds of up to \$1,500 per household for back rent, moving expenses, security deposits and first and last month's rent, as well as providing referrals, budgeting assistance, free furniture, negotiations with landlords to reduce back rent, and housing counseling. HCA raises private funds through an annual mail solicitation which secured up to \$30,000 in prior years.

Remaining prior year CDBG funds supported the Homelessness Prevention Program in this program year, which supports households impacted from the pandemic's resulting economic crisis. Those earning up to 80% of the area median income were eligible to apply for two months of future rental assistance. The assistance is based on the fair market rent of the household's unit size and is payable to the landlord. HCA's HPP Funds have also helped households with Section 8 Housing Choice Program Vouchers. Outreach to families and individuals in need is conducted online, by phone, and by referrals from local agencies that work with low-income households, as well as local churches, day care centers, the Council on Aging, Minuteman Senior Services, and Arlington Youth Counseling Center. Homeless households are given priority on the waiting list for HCA and AHA affordable units. Arlington's Veterans' Agent also occasionally helps veterans with housing problems, with both local and federal resources. Almost all of the households who access these services and funds are very low-income.

More Arlington residents were at risk of facing homelessness this year as a result of the ongoing effects of the pandemic and the existing regional affordable housing challenges. Funded through the CARES Act in 2020, the Arlington Emergency Tenant Assistance Program (AETAP) supported 10 additional households in Program Year 47. In addition, the Arlington Health and Human Services Corporation's COVID-19 Relief Fund provided rental assistance to Arlington residents during the COVID-19 pandemic.

The Town continues to refer residents to the appropriate sources depending upon their individual needs.

Further, through the Town's participation in the Balance of State Continuum of Care (CoC), homeless individuals being discharged from publicly funded institutions and systems of care can work with the Somerville Homeless Coalition to identify resources for housing or prevent the loss of housing. In addition, Arlington residents can access the Healthcare for the Homeless program. The City of Somerville and the Town of Arlington also created a resource guide to help individuals find shelters, transitional housing, services for homeless and runaway youth, services for Veterans, and more. A copy of the Homelessness Resource Guide is attached.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Numerous social service agencies and housing providers came together to create the Humans Services Network (HSN) to support homeless individuals and families in Arlington. The HSN provides direct services and referrals, including financial counseling and mental health services, referrals for legal assistance, state services, etc. One goal of the HSN is to prevent homelessness by providing preventative services.

Additionally, the Somerville Homeless Coalition (SHC) leases 24 units of transitional housing in Arlington, for which Arlington residents are eligible, and five units of permanent housing for households experiencing homelessness. The SHC also provides services to these tenants to help them stay housed. Arlington provides approximately 100 units of special needs housing. These units are a mix of transitional and permanent housing. The Town's Veterans' Agent works with Arlington Veterans who may be in danger of becoming homeless by working with the Veterans' Association and HCA.

One of the greatest barriers to preventing and ending homelessness in Arlington and the Metro Boston region is the shortage of affordable housing. Arlington is committed to preserving and rehabilitating existing affordable housing and working with both nonprofit and for-profit developers in the construction of affordable units. The Arlington Department of Planning and Community Development continues to work in partnership with community organizations and local boards to advance planning and zoning initiatives that aim to spur the creation and preservation of affordable housing, using the Fair Housing Action Plan and Housing Production Plan as guiding documents.

Notably, CDBG supported the development of Arlington's current five-year Housing Plan, which updates the Town's vision and strategy for providing housing that serves a range of needs; addresses the diverse

housing needs for a range of household and housing types, including housing for seniors and families; is both data-driven and informed by the community through a series of engagement opportunities; and includes a comprehensive needs assessment, affordable housing goals, and strategies for how to achieve those goals through policy and zoning changes. Additionally, the recently completed Affordable Housing Trust Fund Action Plan will also guide the development of a budget for developing affordable housing.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The Arlington Housing Authority (AHA) receives Federal and State funds to address housing needs. As a local government organization operating under MGL c121B, the AHA is charged by statute with providing safe and affordable housing for income-eligible households. The AHA operates state-aided housing and provides housing support assistance.

The AHA offers housing programs that provide affordable housing directly and also administers Section 8 vouchers to subsidize privately-owned rental housing. The AHA manages 712 housing units, of which 520 units are available for elderly or handicapped residents, 180 units are designated for family housing, and an additional 12 units have other designated eligibility criteria. The Housing Authority administers Section 8 vouchers and certificates serving 422 households, in addition to 8 Massachusetts Rental Vouchers, to allow qualified participants to reside in privately owned dwellings throughout the community. These certificates and vouchers assist recipients to afford the increasing rents experienced in Arlington over the past decade.

Elderly and handicapped housing units are found in five developments: the Robert Hauser Memorial Building, Drake Village, Chestnut Manor, Winslow Towers, and Gerald J. Cusack Terrace. Menotomy Manor is a family housing development with both duplex and multi-unit buildings. The AHA also owns the Francis M. Donnelly Residence, a residential home for thirteen developmentally disabled adults. These developments are located in various areas around Town. Each development has its own Tenant Association. Tenant Associations sponsor a variety of events throughout the year to fund their programs.

CDBG funds were reprogrammed through a substantial amendment in June 2022 from economic development activities to an affordable housing activity. AHA was granted funds to replace the fire alarm and suppression system at the Hauser Building, a senior residence at its Drake Village property. The project will get underway in Program Year 48. In past years, CDBG funded other improvements to AHA properties. The Menotomy Manor Life and Skills Center was constructed as a site for public service programming supporting children living at Menotomy Manor. AHA also received CDBG funds for Program Year 48 to replace the roof at the Hauser Building.

AHA is increasingly leveraging CDBG funds for capital improvements and other needs. The Town is working with the AHA to provide ARPA State and Local Fiscal Recovery Funds to offset costs of window replacement at an AHA development. AHA also received funds through the Town's Community Preservation Act fund for this project.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

Authority in the construction of the Life and Skills Center at Menotomy Manor. The Life and Skills Center helps AHA residents gain greater self-sufficiency by encouraging and training tenants in financial

education, including financial management skills needed to purchase and maintain a home. Tenants are becoming more engaged, invested, and potentially part of management for the AHA properties. In July of 2021, a tenants' association at Menotomy Manor, the AHA's family residence, began to take shape after a decade of dormancy, signifying revitalization in resident involvement in decision-making. Since then, the association has met monthly.

Through Section 8 (Housing Choice Voucher Program), the AHA participates in HUD's Family Self-Sufficiency Program (FSS). The goal of this program is to help families become independent of public assistance within five to seven years through educational development, and technical, trade, and vocational skills training. The FSS strategy is to use housing as a stabilizing force so families are able to invest energy in efforts necessary to achieve self-sufficiency. Through the FSS program, successful participants may have portions of future rent increases placed into escrow accounts that will become available to them upon completion of the program.

Actions taken to provide assistance to troubled PHAs

The Arlington Housing Authority is not a troubled PHA.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The Town continues to support amending zoning to allow for increased production and preservation of housing, specifically through residential and mixed-use development, especially where additional affordable housing is produced. At Arlington's 2022 Annual Town Meeting, a zoning bylaw was adopted to increase the allowable floor area ratio for mixed-use structures, which will enable increased potential for redevelopment, including residential. Additionally, Arlington Town Meeting adopted a bylaw which eliminated parking requirements for apartment buildings that were based on the number of bedrooms per unit, thereby penalizing the creation of new apartment buildings or multi-family structures of four or more units. Now a minimum of one parking space is required per unit of housing regardless of the number of bedrooms in the unit. The Arlington Zoning Bylaw includes additional potential parking reductions for mixed-use developments and affordable housing. At Arlington's 2021 Annual Town Meeting, several zoning and town bylaw amendments aimed at addressing the creation of affordable housing and more housing options were made. Notably, Town Meeting voted to amend the Zoning Bylaw to allow Accessory Dwelling Units (ADU), self-contained housing units inclusive of sleeping, cooking, and sanitary facilities on the same lot as a principal dwelling. ADUs are now allowed by right in all residential and business districts in single-family, two-family, and duplex dwelling units. This effort is intended to encourage housing for persons of all income levels and ages. Passage of a real estate transfer fee article will impose a fee assessed on the transfer of title of real property that supports a sustainable, continuous, and dedicated revenue source for the Arlington Affordable Housing Trust Fund, which was adopted by the November 2020 Special Town Meeting. While the Home Rule Petition for the real estate transfer fee will need to be refiled in another legislative session due to legislative inaction and a competing statewide bill, it demonstrates the Town's commitment to creating, preserving, and funding affordable housing.

In Program Year 47, CDBG funds were used to complete an update to the Housing Production Plan, the primary goal of which is to increase the number of deed-restricted affordable housing units in Arlington and which will guide the Town's next five years of residential development. During the development of the plan, the Town hosted a series of community conversations centered on racism, racial equity, and policing in Arlington as an initial community engagement strategy for the plan. This multi-part series was intended to open up dialogue to address challenges past and present, acknowledge plans for moving forward in the journey to dismantle the systemic racism that is embedded in Town institutions, and provide an opportunity for community voices and concerns to be heard and discussed. In 2021, the Housing Plan Implementation Committee (HPIC) and the Department of Planning and Community Development (DPCD) began focusing on outreach and engagement for the plan to hear from a diversity of Arlington community members. In addition to virtual sessions, The Arlington community was invited to host small group discussions using materials to help facilitate the conversation and record

responses. It was adopted by the Arlington Redevelopment Board on January 24, 2022 and by the Select Board on April 20, 2022. On May 9, 2022, the Massachusetts Department of Housing and Community Development (DHCD) approved the plan as submitted.

Additionally, development of an action plan for the Affordable Housing Trust Fund began in Program Year 47, creating a framework for financing development of housing in town. CDBG funds were also used to complete a Fair Housing Action Plan, which includes an Analysis of Impediments to Fair Housing Choice. It also includes elements of an Assessment of Fair Housing, as previously required under the Affirmatively Furthering Fair Housing Final Rule. The recommendations in this plan will be used to achieve equitable access to housing choice in Arlington.

Moreover \$5,654,000 of the Town's American Rescue Plan Act funding has preliminarily been allocated toward affordable housing efforts, and another \$569,000 toward preventing and addressing homelessness. The Town will continue to work on eliminating barriers to production and preservation of housing through improved zoning that will be brought to a Town Meeting in the future.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Arlington dedicates a significant portion of its CDBG annual funds to address the need for affordable housing. In 2021-2022, Arlington allocated \$570,860 for capital improvements to existing affordable housing. \$50,000 was allocated to affordable housing pre-development surveys to support the development of new affordable housing in Arlington. The Town anticipates allocating more funding to this activity in the future in order to increase resource availability for pre-development or acquisition activities that lead to the creation of affordable housing. The Town also provided \$35,079 in support of homelessness prevention and tenant assistance programs to support 13 low-income households in retaining stable housing.

Arlington continues to tackle the accessibility of Town infrastructure through the construction of Americans with Disabilities Act (ADA)-compliant curb cuts throughout town utilizing CDBG. The Town is also working to increase access to public spaces; CDBG supported improvements to the Whittemore Park project and the Parmenter Playground project, which are making public spaces ADA-accessible. The playground renovation will replace a dilapidated and unsafe play area with improved play structures that enhance accessibility and safety. The Town's ADA Self-Evaluation and Transition Plan continues to provide direction and prioritization of architectural barrier removal.

Arlington continues to support organizations providing essential social and human services, particularly those serving youths and seniors. The Council on Aging's (COA) Transportation program exceeded its goal, increasing service to bring riders to essential medical and wellness appointments and other errands on an individual or small group basis in order to uphold public health standards. The adult day health program, also coordinated by COA, provided scholarships to 20 residents. The Arlington Boys and Girls Club, Arlington High School, Arlington Recreation Department, Fidelity House, Operation Success, and Arlington Youth Counseling Center all held programming and/or provided scholarships to make a

range of recreational, academic, and mental health services more affordable for youth. In total, public service activities served 1482 individuals.

A number of underserved needs brought to light by the pandemic continued to affect Arlington residents. CDBG-CV funds and reprogrammed prior year funds programmed in prior years were used to address these challenges. CDBG-CV funded the Arlington School Department's tutoring support program for 61 low-to-moderate-income students. Employment and small businesses also experienced adverse impacts during the pandemic. During Program Year 47, the COVID-19 Business Resiliency Grant Program supported 3 small businesses sustain services and operations that would have otherwise not occurred (or occurred at a diminished capacity) due to the pandemic. The COVID-19 Business Resiliency Grant Program also helped these small businesses retain or create 2.5 full-time equivalent jobs held by low-to-moderate-income earners. All CDBG-CV activities concluded during Program Year 47.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

Hazards created by lead-based paint are addressed through enforcement of the Lead Paint Notification Laws, the promotion of the MassHousing "Get The Lead Out" Program, which provides Lead Remediation financing to eligible property owners, and the integration of lead remediation in the housing rehabilitation programs and affordable housing development programs. The program maintains a relocation policy that includes relocation, protections, and support for tenants for these instances.

Public awareness and education is the keystone of an effective public health policy. The Commonwealth's Childhood Lead Paint Prevention Program (CLPP) provides a wealth of information on the hazards, safe treatment, and legal responsibilities related to Lead-based Paint Hazards. In addition, the Town provides information to area landlords and property owners regarding rental property requirements, specifically that they must provide these notifications and forms prior to execution of a rental agreement:

- Copy of lead inspections reports
- Copy of the letter of compliance
- Information about lead-based paint in the home

The Town works with the local real estate community to ensure that sellers of homes built prior to 1978 must provide buyers with the following:

- Property Transfer Notification
- Signed Property Transfer Lead Certification
- Information about lead in the home
- Copy of any lead inspection report, Letter of Compliance, or Letter of Interim Control
- 10 day period to have the home inspected for lead at the Buyer's expense.

Arlington has fully integrated Lead Hazard education and remediation into housing policies and programs. The Town requires compliance with Mass Lead Notification and Federal Laws, including the Lead Safe Housing Rule. Affordable rental projects are required to abate lead-based paint hazards prior to occupancy; first-time homebuyers are required to sign the Commonwealth's Transfer of Property Notification in the case of purchasing of existing properties and follow other requirements as noted above; and, any new construction or substantial rehabilitation is made fully compliant. The Town of Arlington makes available the EPA's Protect Your Family from Lead in Your Home booklet for any CDBG project. In addition to requirements noted above, the CDBG program requires the following for residential projects utilizing CDBG funds:

1. Property Owner is required to provide required notice to all occupants;
2. Home is to be inspected by a trained, certified professional;
3. Assess if the project is low, moderate, or high-risk deleading due to the scope of work;
4. Have work performed by a licensed contractor;
5. Monitor de-leading to insure compliance with federal and state laws; and
6. Obtain project clearance for occupancy.

Every year, the Arlington Water Department works with the Massachusetts Water Resources Authority (MWRA) to test water for lead levels at 15 sites that are likely to have lead components. Sites more likely to have lead include older homes that may have lead service lines or lead solder. For the test period ending September 2019, two of the sites did result in lead levels above the Action Level of 15ppb (17.4 ppb and 18.9 ppb) likely due to fixtures as MWRA water is lead-free when it leaves reservoirs.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The Town aims to reduce the number of individuals and families living at the poverty level by targeting CDBG and local funds to projects that will provide deeply subsidized and affordable housing units and related services to foster self-sufficiency. The Town provides programs to reduce tax costs for and burdens on lower-income seniors. HCA, the community development corporation in town, has administered an emergency rental assistance program, which was supplemented by funding reprogrammed from the Solar Panel Project at the start of the pandemic. During Program Year 47, 3 households were supported through the Homelessness Prevention Program. The Town-run Arlington Emergency Tenant Assistance Program was established during the pandemic and administered assistance to 10 households this program year. The Town has continued supporting households with housing stability through an allocation of ARPA funds. Notably, new units at the 100% affordable Downing Square development provide housing for 34 households. The development includes five units designated for individuals who have experienced homelessness.

The Arlington Boys and Girls Club and Fidelity House both operate jobs programs for teenagers, which provide a stipend to participants. Together, these two programs supported 9 youths, who gained valuable employment skills that will better prepare them for future careers. The Arlington Boys and

Girls Club and Fidelity House also receive CDBG funds for scholarships to help youth attend their programs during the summertime when school is not in session. These programs have provided childcare support for families when parents are at work, as well as social and educational enrichment to participating youth. Arlington Public Schools utilized CDBG-CV to support students in low- and moderate-income households with small group tutoring for the second school year in a row.

With construction concluding at the Arlington EATS market, residents will soon have access to a brand new food pantry. The market is located on the ground level of another new affordable residence owned and operated by HCA.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The Town Department of Planning and Community Development (DPCD) administers all of the activities specifically identified in the Consolidated Plan. The Assistant Director specializes in affordable housing and works closely with other housing-related organizations and service providers in the town and region to ensure that local housing needs and demand can be addressed. The Town also utilizes plans prepared within the Department of Planning and Community Development, including the Housing Plan, Open Space and Recreation Plan, Connect Arlington, Fair Housing Action Plan, and relevant action plans to inform each year's annual action plan as well as the five-year consolidated plan. The Economic Development Coordinator works closely with business owners and with businesses prospectively planning to open in town. The CDBG Administrator manages the day-to-day relationships with Subrecipients, HUD, and other partners.

The working relationships between the DPCD and other Town departments is strong and facilitative. Due to the Town's relatively small size, communication is typically direct and immediate. As a result, gaps in program or service delivery are typically not the result of poor institutional structure or lack of intergovernmental cooperation, but rather due to lack of available resources. The Town's close relationships with public services providers and other community development and action organizations ensures that cooperation is strong among agencies supporting the community.

The Town actively encourages collaboration between housing providers and social service agencies with the intention of fostering development of more supportive housing options. The Town continued to participate in the ongoing Continuum of Care planning process, which facilitates increased collaboration among the Town, neighboring City of Somerville, and virtually all housing and homeless service providers in the immediate region. With the merger into the Balance of State CoC, the Town of Arlington has regional access to providers in the Greater Boston area.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

A number of social service agencies and housing providers recently created the Humans Services

Network or (HSN). Agencies involved in this effort include the Arlington Youth Counseling Center, Council on Aging, Arlington Housing Authority, Housing Corporation of Arlington, the Arlington Police Department, Arlington Health Department, the Arlington Food Pantry, the Arlington Public School's Social Worker, and most recently Mt. Auburn Hospital Social Work Department. The group meets monthly to discuss client households and other issues pertinent to assisting low income households. The HSN provides direct services and referrals, including financial counseling and mental health services, and referrals for legal assistance and state services. One goal of the HSN is to prevent homelessness by providing preventative services. One new Subrecipient, Caritas Communities, has been working with the Town to utilize CDBG funds to support the preservation of affordable housing and the creation of more supportive housing options.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

As a member of the North Suburban HOME Consortium, Arlington participated in the Consolidated Plan process, setting forth a five-year plan. Unfortunately, neither that plan nor the prior five-year plan included an updated Analysis of Impediments to Fair Housing Choice, in part due to the suspension of the Affirmatively Furthering Fair Housing Rule.

The Town recognizes the importance of not only complying with HUD's Affirmatively Furthering Fair Housing policy and federal and state fair housing laws, but of acting on these imperatives immediately in order to do our part to undo burdens, address harms, and address the local and regional housing crisis. As described above, the Town completed its Fair Housing Action Plan in 2021. The plan identifies Arlington's real impediments to increasing fair housing choice, preventing discrimination against protected classes, and ending the de facto segregation pervasive in the Greater Boston region. The Town is well-positioned to address these impediments through local governmental bodies, nonprofit organizations, and institutions. CDBG funding will be utilized to directly address the impediments vis-à-vis the recommendations made in the Fair Housing Action Plan. The Town has also issued a new Housing Plan which identifies new and creative ways to address the high cost and availability of housing, the biggest impediments to fair housing in Arlington. The implementation plans provided in the Fair Housing Action Plan and Housing Plan will guide the Town in removing barriers to developing affordable housing.

All units owned by the Housing Corporation of Arlington are affirmatively marketed to diverse populations through Fair Housing Marketing Plans as required by the Massachusetts Department of Housing and Community Development (DHCD). Most recently, the Downing Square Broadway Initiative, an all-affordable housing development located on two sites, was affirmatively marketed to ensure inclusive reach and access to housing based on a Fair Housing Marketing Plan that was reviewed and approved by DHCD.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

All CDBG-funded projects and programs are monitored by the Department of Planning and Community Development for compliance with all applicable regulations and contract provisions. The Department approaches monitoring as an ongoing process from project award through project completion. Section 3 and Equal Opportunity Contracting is included within the department's monitoring functions as is Fair Housing monitoring. HOME program requirements are monitored by the Malden Redevelopment Authority as administrator of the HOME program.

The Town's monitoring functions are as follows :

- Inclusion of program requirements within subrecipient funding agreements.
- Review of procurement processes with subrecipients, including: working with subrecipients to ensure all bid packages contain Davis-Bacon wage rates and Section 3 requirements as necessary; upon bid award, meeting with the subrecipient and contractors to ensure that all parties understand and will comply with their ongoing responsibilities; and enforcement of policies by program staff, including monitoring of construction activities and interviewing employees.
- Review of reimbursement requests through desk audits, and if appropriate, field observations. The Town works with subrecipients quarterly to review reimbursement requests to ensure all expenses are eligible and ensure that all projects are on track with project goals and outcomes as proposed in the application.
- Conduct annual field monitoring through a sampling of projects and targeting subrecipients at risk of nonperformance or underperformance. Risk assessment factors include delayed program start; slow spending; delayed reporting and communications; lack of performance meeting activity goals or outcomes. Any at-risk project includes more intensive, ongoing monitoring.
- Monitoring of housing projects to ensure compliance with state and federal Fair Housing laws.
- Regular monitoring of all construction projects .
- Review of grant recipient's program reports for eligibility of beneficiaries and of activities.
- Requiring subrecipients to provide a quarterly report of beneficiaries and activities through a standardized form.
- Provide technical assistance upon request or as determined by desk reviews.

The monitoring process is regularly evaluated to ensure effectiveness and improve efficiencies and then adjusted as needed.

This year's on-site monitoring was again complicated by the pandemic and social distancing. On-site monitoring of construction projects took place at the Arlington EATS project and at Whittemore Park. Interviews of workers occurred in order to ensure Davis-Bacon Act compliance at all required construction projects. Subrecipients selected for program monitoring included Operation Success, Caritas Communities, and Arlington Department of Public Works. During virtual monitoring sessions, the CDBG Administrator reviewed administrative and financial documentation with subrecipient staff and reviewed potential risks. All subrecipients were following program guidelines and were advised on best practices to stay compliant with HUD. Suggestions included improved internal procedures, more frequent submission of reimbursement requests, increased communication between Subrecipient and CDBG Administrator, reviewing environmental review processes, and setting clear timelines for completion of work. The Town continues to work closely with all housing providers to provide technical assistance, ensure compliance, and support progress toward goals.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

In December 2019, the Town of Arlington updated its Citizen Participation Plan (CPP) for the first time since 1995. This update modernized the CPP. It now provides clear direction to all stakeholders on participation in the CDBG planning process. The CPP was again amended in May 2020 to ensure flexibility of the participation process in states of emergency such as the national coronavirus pandemic.

An additional minor change was made in December 2020 to ensure that the timing elements of the Citizen Participation Plan enable realistic implementation of all requirements surrounding the Annual Action Plan. The purpose of the amendment, which removed the requirement of a fourteen-day period between the initial public hearing and the issuance of the draft Annual Action Plan, was to decrease delays to the implementation of the final Annual Action Plan.

Over the course of the annual CDBG cycle, the Town holds up to four CDBG Subcommittee meetings and at least two public hearings, including presentations by current subrecipients and new applicants during the annual allocation process and encourages participation throughout. To ensure that all people, public agencies, and other interested parties have the opportunity to review and comment on performance reports on housing and community development activities and the use of CDBG funds, public notices are placed in the local newspaper, published online, and shared via Town social media channels.

The Consolidated Annual Performance and Evaluation Report (CAPER) has been made available for public review for over 15 days prior to submission to HUD. The comment period begins on September 8th and ends on September 23rd. A legal ad was published in the September 8th edition of the local

newspaper, the Arlington Advocate and Winchester Star. The CAPER and the comment period will also be publicized throughout the comment period, online on the Town's website, Town Email Notices, and on Town social media. A notice will also be published online at YourArlington.com. The draft CAPER is available on the Town's webpage. Paper copies are available to interested parties upon request. The draft CAPER was also distributed via email to interested parties and notice of availability of no-cost copies of the documents was made to interested parties who do not have internet access, upon request. Comments will be accepted during the 15-day comment period.

Efforts to engage people in the review process are described in an appendix to the CAPER.

The Town has made provisions to provide bilingual translators and captioning services for people with hearing impairments through a CART service upon request. The sites utilized for all public meetings/hearings are ADA compliant and within proximity to public transportation.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The Town of Arlington did not change program objectives as outlined in the 2020-2024 Consolidated Plan. The Town's goals continue to be: Improve the Condition of Existing Housing, Increase Economic Development Opportunities, Enhance Parks, Public Facilities, and Infrastructure, and Increase Access to Jobs, Education, Transportation, and Other Services.

Through a substantial amendment to the Program Year 47 Annual Action Plan, the Town modified its annual objectives, removing economic development goals and activities for the year and increasing affordable housing goals for the year. Economic development activities were instead funded through ARPA, leaving \$350,000 in available funds to be allocated to high-need activities. Arlington Housing Authority was granted these funds to replace the fire alarm and suppression system at the Hauser Building, a senior residence at its Drake Village site. The project will get underway in Program Year 48.

Besides the opening of Downing Square, work on affordable housing activities was limited due to ongoing supply chain and contractor availability constraints, as well as by a new Subrecipient getting up to speed with the requirements of the CDBG program. Work was also delayed on the ADA-compliant curb ramps project due to the pandemic and a late start to construction season in 2022. The Operation Success program could not operate fully this year, and used only a portion of its funding to provide necessary services to youth. The Food Link and Whittemore Park revitalization projects were also delayed by supply chain issues. Overall, while construction activities as a whole faced delays, all public service activities proceeded at pre-pandemic levels. The Town will continue to provide technical assistance to all Subrecipients pursuing construction projects in order to support compliance and

efficient use of funds.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No.

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

N/A.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	1	0	0	0	0
Total Labor Hours	500	N/A	N/A	N/A	N/A
Total Section 3 Worker Hours	0	N/A	N/A	N/A	N/A
Total Targeted Section 3 Worker Hours	0	N/A	N/A	N/A	N/A

Table 15 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	1	N/A	N/A	N/A	N/A
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	1	N/A	N/A	N/A	N/A
Direct, on-the job training (including apprenticeships).	1	N/A	N/A	N/A	N/A
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	0	N/A	N/A	N/A	N/A
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	0	N/A	N/A	N/A	N/A
Outreach efforts to identify and secure bids from Section 3 business concerns.	1	N/A	N/A	N/A	N/A
Technical assistance to help Section 3 business concerns understand and bid on contracts.	1	N/A	N/A	N/A	N/A
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	1	N/A	N/A	N/A	N/A
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	0	N/A	N/A	N/A	N/A
Held one or more job fairs.	0	N/A	N/A	N/A	N/A
Provided or connected residents with supportive services that can provide direct services or referrals.	0	N/A	N/A	N/A	N/A
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	0	N/A	N/A	N/A	N/A
Assisted residents with finding child care.	0	N/A	N/A	N/A	N/A

Assisted residents to apply for, or attend community college or a four year educational institution.	0	N/A	N/A	N/A	N/A
Assisted residents to apply for, or attend vocational/technical training.	0	N/A	N/A	N/A	N/A
Assisted residents to obtain financial literacy training and/or coaching.	0	N/A	N/A	N/A	N/A
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0	N/A	N/A	N/A	N/A
Provided or connected residents with training on computer use or online technologies.	0	N/A	N/A	N/A	N/A
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	1	N/A	N/A	N/A	N/A
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	0	N/A	N/A	N/A	N/A
Other.	1	N/A	N/A	N/A	N/A

Table 16 – Qualitative Efforts - Number of Activities by Program

Narrative

The Arlington EATS Market fit-out project was the only Section-3 compliant project in Program Year 47. Arlington EATS followed the Sealed Bids (Formal Advertising) procurement procedures to meet compliance standards and ensure that Section 3 business interests were aware of the opportunity to bid on the federally-funded contract. Legal notices were published in the Arlington Advocate, an email with the notice for bid acceptance was sent to 20 contractors (the majority of whom were women- or minority- owned businesses). To encourage broad bidding, the Request for Information deadline was extended and an email was sent to the women- and minority-owned business list with the updated dates. Only one attendee participated in a pre-bid meeting. One bid was submitted. The Town of Arlington worked with Arlington EATS to ensure that compliance with all of the requirements of 24 CFR 85.36(d)(4) was achieved. The bid was determined to be fair and reasonable and a contract was entered.

The contractor, Rubicon Builders, implemented the Town of Arlington's contractor Section 3 plan.



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PART I: SUMMARY OF CDBG RESOURCES

01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	711,356.39
02 ENTITLEMENT GRANT	1,106,603.00
03 SURPLUS URBAN RENEWAL	0.00
04 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	71,171.55
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)	0.00
06 FUNDS RETURNED TO THE LINE-OF-CREDIT	0.00
06a FUNDS RETURNED TO THE LOCAL CDBG ACCOUNT	0.00
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	146,667.00
08 TOTAL AVAILABLE (SUM, LINES 01-07)	2,035,797.94

PART II: SUMMARY OF CDBG EXPENDITURES

09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	2,320,790.36
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	(1,674,599.84)
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	646,190.52
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	657,862.76
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	(493,397.06)
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	810,656.22
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	1,225,141.72

PART III: LOW/MOD BENEFIT THIS REPORTING PERIOD

17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	30,157.04
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	2,200,162.20
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	(1,663,597.65)
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	566,721.59
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	87.70%

LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS

23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: PY: PY:
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%

PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS

27 DISBURSED IN IDIS FOR PUBLIC SERVICES	181,578.11
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)	181,578.11
32 ENTITLEMENT GRANT	1,106,603.00
33 PRIOR YEAR PROGRAM INCOME	105,415.07
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)	1,212,018.07
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)	14.98%

PART V: PLANNING AND ADMINISTRATION (PA) CAP

37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	164,465.69
38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	0.00
41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 + LINE 40)	164,465.69
42 ENTITLEMENT GRANT	1,106,603.00
43 CURRENT YEAR PROGRAM INCOME	71,171.55
44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0.00
45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	1,177,774.55
46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	13.96%



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LINE 17 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 17

Report returned no data.

LINE 18 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 18

Plan Year	IDIS Project	IDIS	Activity	Activity Name	Matrix Code	National Objective	Drawn Amount
2020	1	1383		36-38 Sherborn, HCA Capital Improvements PY48	14B	LMH	\$7,794.04
2020	1	1384		6 Burton St #4, HCA Capital Improvements PY48	14B	LMH	\$14,013.00
Total					14B	Matrix Code	\$21,807.04

LINE 19 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 19

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2020	4	1303	6647278	Arlington EATS Market Fit Out	03E	LMC	\$285,254.36
2020	4	1303	6651664	Arlington EATS Market Fit Out	03E	LMC	\$47,182.64
					03E	Matrix Code	\$332,437.00
2021	4	1348	6618119	Parmenter Playground Design	03F	LMA	\$16,000.00
					03F	Matrix Code	\$16,000.00
2020	4	1302	6574222	ADA Curb Ramp Project	03L	LMC	\$13,476.00
					03L	Matrix Code	\$13,476.00
2020	4	1292	6612629	Whittemore Park Revitalization, Phase II	03Z	LMA	\$2,800.00
2020	4	1292	6627340	Whittemore Park Revitalization, Phase II	03Z	LMA	\$445.00
2020	4	1292	6635058	Whittemore Park Revitalization, Phase II	03Z	LMA	\$578.50
2020	4	1292	6647278	Whittemore Park Revitalization, Phase II	03Z	LMA	\$1,201.50
2021	4	1347	6601594	Generator and Air Filtration System, Food Link	03Z	LMC	\$1,524.44
					03Z	Matrix Code	\$6,549.44
2021	2	1334	6553711	Transportation Program, COA	05A	LMC	\$8,389.80
2021	2	1334	6585203	Transportation Program, COA	05A	LMC	\$13,397.55
2021	2	1334	6623908	Transportation Program, COA	05A	LMC	\$9,752.65
2021	2	1335	6551090	Volunteer Coordinator, COA	05A	LMC	\$15,062.31
2021	2	1335	6553711	Volunteer Coordinator, COA	05A	LMC	\$1,034.53
2021	2	1335	6559767	Volunteer Coordinator, COA	05A	LMC	\$2,069.06
2021	2	1335	6562262	Volunteer Coordinator, COA	05A	LMC	\$1,103.50
2021	2	1335	6567152	Volunteer Coordinator, COA	05A	LMC	\$2,172.51
2021	2	1335	6574222	Volunteer Coordinator, COA	05A	LMC	\$3,679.46
2021	2	1335	6576996	Volunteer Coordinator, COA	05A	LMC	\$1,034.53
2021	2	1335	6582873	Volunteer Coordinator, COA	05A	LMC	\$2,965.65
2021	2	1335	6585203	Volunteer Coordinator, COA	05A	LMC	\$1,137.98
2021	2	1335	6601594	Volunteer Coordinator, COA	05A	LMC	\$6,000.26
2021	2	1335	6612629	Volunteer Coordinator, COA	05A	LMC	\$3,862.24
2021	2	1335	6618119	Volunteer Coordinator, COA	05A	LMC	\$1,931.12
2021	2	1335	6623908	Volunteer Coordinator, COA	05A	LMC	\$1,931.12
2021	2	1335	6627340	Volunteer Coordinator, COA	05A	LMC	\$965.56
2021	2	1335	6629949	Volunteer Coordinator, COA	05A	LMC	\$965.56
2021	2	1335	6635058	Volunteer Coordinator, COA	05A	LMC	\$1,931.12
2021	2	1335	6640571	Volunteer Coordinator, COA	05A	LMC	\$2,103.54
2021	2	1335	6647278	Volunteer Coordinator, COA	05A	LMC	\$2,206.99
2021	2	1335	6651664	Volunteer Coordinator, COA	05A	LMC	\$1,069.01
					05A	Matrix Code	\$84,766.05
2021	2	1333	6553711	Adult Day Health Services, COA	05B	LMC	\$1,500.00
2021	2	1333	6585203	Adult Day Health Services, COA	05B	LMC	\$300.00
2021	2	1333	6623908	Adult Day Health Services, COA	05B	LMC	\$900.00
2021	2	1333	6635058	Adult Day Health Services, COA	05B	LMC	\$3,300.00
					05B	Matrix Code	\$6,000.00
2021	2	1331	6627340	Jobs, Jobs, Jobs Program, Fidelity House	05D	LMC	\$4,000.00
2021	2	1332	6627340	Menotomy Manor Outreach Program, Fidelity House	05D	LMC	\$20,000.00
2021	2	1336	6629949	Operation Success Learning Center	05D	LMC	\$2,391.06
2021	2	1337	6629949	Athletic Scholarships, Arlington High School	05D	LMC	\$3,800.00
2021	2	1338	6627340	Jobs, Jobs, Jobs Program, Arlington Boys and Girls Club	05D	LMC	\$4,000.00
2021	2	1339	6601594	Scholarship Program, Arlington Boys and Girls Club	05D	LMC	\$12,830.00
2021	2	1339	6640571	Scholarship Program, Arlington Boys and Girls Club	05D	LMC	\$6,170.00
2021	2	1341	6582873	Program Scholarships, Recreation Department	05D	LMC	\$2,547.85
2021	2	1341	6612629	Program Scholarships, Recreation Department	05D	LMC	\$4,747.25
2021	2	1341	6647278	Program Scholarships, Recreation Department	05D	LMC	\$4,404.90
					05D	Matrix Code	\$64,891.06
2021	2	1340	6585203	Mental Health Counseling and Support Services, AYCC	05O	LMC	\$11,150.30
2021	2	1340	6627340	Mental Health Counseling and Support Services, AYCC	05O	LMC	\$7,849.70
					05O	Matrix Code	\$19,000.00



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2019	2	1274	6559767	HCA Homelessness Prevention Program Support	05Q	LMC	\$6,921.00
					05Q	Matrix Code	\$6,921.00
Total							\$550,040.55

LINE 27 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 27

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity to prevent, prepare for, and respond to Coronavirus	Activity Name	Grant Number	Fund Type	Matrix Code	National Objective	Drawn Amount
2021	2	1334	6553711	No	Transportation Program, COA	B21MC250001	EN	05A	LMC	\$8,389.80
2021	2	1334	6585203	No	Transportation Program, COA	B21MC250001	EN	05A	LMC	\$13,397.55
2021	2	1334	6623908	No	Transportation Program, COA	B21MC250001	EN	05A	LMC	\$9,752.65
2021	2	1335	6551090	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$7,778.46
2021	2	1335	6551090	No	Volunteer Coordinator, COA	B21MC250001	PI	05A	LMC	\$7,283.85
2021	2	1335	6553711	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,034.53
2021	2	1335	6559767	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$2,069.06
2021	2	1335	6562262	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,103.50
2021	2	1335	6567152	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$2,172.51
2021	2	1335	6574222	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$3,679.46
2021	2	1335	6576996	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,034.53
2021	2	1335	6582873	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$2,965.65
2021	2	1335	6585203	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,137.98
2021	2	1335	6601594	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$6,000.26
2021	2	1335	6612629	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$3,862.24
2021	2	1335	6618119	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,931.12
2021	2	1335	6623908	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,931.12
2021	2	1335	6627340	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$965.56
2021	2	1335	6629949	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$965.56
2021	2	1335	6635058	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,931.12
2021	2	1335	6640571	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$2,103.54
2021	2	1335	6647278	No	Volunteer Coordinator, COA	B21MC250001	PI	05A	LMC	\$2,206.99
2021	2	1335	6651664	No	Volunteer Coordinator, COA	B21MC250001	EN	05A	LMC	\$1,069.01
								05A	Matrix Code	\$84,766.05
2021	2	1333	6553711	No	Adult Day Health Services, COA	B21MC250001	EN	05B	LMC	\$1,500.00
2021	2	1333	6585203	No	Adult Day Health Services, COA	B21MC250001	EN	05B	LMC	\$300.00
2021	2	1333	6623908	No	Adult Day Health Services, COA	B21MC250001	EN	05B	LMC	\$900.00
2021	2	1333	6635058	No	Adult Day Health Services, COA	B21MC250001	EN	05B	LMC	\$3,300.00
								05B	Matrix Code	\$6,000.00
2021	2	1331	6627340	No	Jobs, Jobs, Jobs Program, Fidelity House	B21MC250001	EN	05D	LMC	\$4,000.00
2021	2	1332	6627340	No	Menotomy Manor Outreach Program, Fidelity House	B21MC250001	EN	05D	LMC	\$20,000.00
2021	2	1336	6629949	No	Operation Success Learning Center	B21MC250001	EN	05D	LMC	\$2,391.06
2021	2	1337	6629949	No	Athletic Scholarships, Arlington High School	B21MC250001	EN	05D	LMC	\$3,800.00
2021	2	1338	6627340	No	Jobs, Jobs, Jobs Program, Arlington Boys and Girls Club	B21MC250001	EN	05D	LMC	\$4,000.00
2021	2	1339	6601594	No	Scholarship Program, Arlington Boys and Girls Club	B21MC250001	EN	05D	LMC	\$12,830.00
2021	2	1339	6640571	No	Scholarship Program, Arlington Boys and Girls Club	B21MC250001	EN	05D	LMC	\$6,170.00
2021	2	1341	6582873	No	Program Scholarships, Recreation Department	B21MC250001	EN	05D	LMC	\$2,547.85
2021	2	1341	6612629	No	Program Scholarships, Recreation Department	B21MC250001	EN	05D	LMC	\$4,747.25
2021	2	1341	6647278	No	Program Scholarships, Recreation Department	B21MC250001	EN	05D	LMC	\$4,404.90
								05D	Matrix Code	\$64,891.06
2021	2	1340	6585203	No	Mental Health Counseling and Support Services, AYCC	B21MC250001	EN	05O	LMC	\$11,150.30
2021	2	1340	6627340	No	Mental Health Counseling and Support Services, AYCC	B21MC250001	EN	05O	LMC	\$7,849.70
								05O	Matrix Code	\$19,000.00
2019	2	1274	6559767	Yes	HCA Homelessness Prevention Program Support	B19MC250001	EN	05Q	LMC	\$6,921.00
								05Q	Matrix Code	\$6,921.00
				No	Activity to prevent, prepare for, and respond to Coronavirus					\$174,657.11
				Yes	Activity to prevent, prepare for, and respond to Coronavirus					\$6,921.00
Total										\$181,578.11

LINE 37 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 37

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2020	5	1298	6562262	Planning Studies	20		\$8,112.50
2020	5	1298	6601594	Planning Studies	20		\$23,422.50
2020	5	1298	6623908	Planning Studies	20		\$2,617.50
2020	5	1298	6647278	Planning Studies	20		\$2,630.00
2021	5	1349	6551090	Economic Development Coordinator	20		\$654.28



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2021	5	1349	6553711	Economic Development Coordinator	20		\$327.14
2021	5	1349	6559767	Economic Development Coordinator	20		\$654.28
2021	5	1349	6562262	Economic Development Coordinator	20		\$327.14
2021	5	1349	6567152	Economic Development Coordinator	20		\$598.20
2021	5	1349	6574222	Economic Development Coordinator	20		\$824.72
2021	5	1349	6576996	Economic Development Coordinator	20		\$327.14
2021	5	1349	6582873	Economic Development Coordinator	20		\$710.36
2021	5	1349	6585203	Economic Development Coordinator	20		\$327.14
2021	5	1349	6601594	Economic Development Coordinator	20		\$1,177.71
2021	5	1349	6612629	Economic Development Coordinator	20		\$65.43
2021	5	1349	6629949	Economic Development Coordinator	20		\$327.14
2021	5	1349	6635058	Economic Development Coordinator	20		\$654.28
2021	5	1349	6640571	Economic Development Coordinator	20		\$654.28
2021	5	1349	6647278	Economic Development Coordinator	20		\$813.24
2021	5	1349	6651664	Economic Development Coordinator	20		\$751.69
2021	5	1351	6551090	Assistant Director	20		\$4,398.77
2021	5	1351	6567152	Assistant Director	20		\$2,001.05
2021	5	1351	6574222	Assistant Director	20		\$1,200.32
2021	5	1351	6576996	Assistant Director	20		\$400.11
2021	5	1351	6582873	Assistant Director	20		\$1,200.32
2021	5	1351	6585203	Assistant Director	20		\$400.11
2021	5	1351	6601594	Assistant Director	20		\$2,400.66
2021	5	1351	6612629	Assistant Director	20		\$1,600.43
2021	5	1351	6618119	Assistant Director	20		\$800.22
2021	5	1351	6623908	Assistant Director	20		\$800.22
2021	5	1351	6627340	Assistant Director	20		\$400.11
2021	5	1351	6629949	Assistant Director	20		\$400.11
2021	5	1351	6635058	Assistant Director	20		\$800.21
2021	5	1351	6640571	Assistant Director	20		\$800.22
2021	5	1351	6647278	Assistant Director	20		\$1,300.12
2021	5	1351	6651664	Assistant Director	20		\$925.61
2021	5	1353	6551090	Senior Planner	20		\$2,499.46
2021	5	1353	6553711	Senior Planner	20		\$362.99
2021	5	1353	6585203	Senior Planner	20		\$362.90
2021	5	1353	6601594	Senior Planner	20		\$2,177.40
2021	5	1353	6612629	Senior Planner	20		\$1,451.60
2021	5	1353	6618119	Senior Planner	20		\$725.80
2021	5	1353	6623908	Senior Planner	20		\$725.80
2021	5	1353	6627340	Senior Planner	20		\$362.90
2021	5	1353	6629949	Senior Planner	20		\$362.90
2021	5	1353	6635058	Senior Planner	20		\$725.80
2021	5	1353	6640571	Senior Planner	20		\$725.80
2021	5	1353	6647278	Senior Planner	20		\$905.95
2021	5	1353	6651664	Senior Planner	20		\$543.05
2021	5	1355	6640571	Annual Town Survey, Envision Arlington	20		\$914.90
2021	5	1355	6647278	Annual Town Survey, Envision Arlington	20		\$87.95
2021	5	1355	6651664	Annual Town Survey, Envision Arlington	20		\$360.00
					20	Matrix Code	\$79,100.46
2021	6	1350	6551090	General Administration	21A		\$6,867.51
2021	6	1350	6562262	General Administration	21A		\$100.00
2021	6	1350	6574222	General Administration	21A		\$315.00
2021	6	1350	6576996	General Administration	21A		\$20.00
2021	6	1350	6585203	General Administration	21A		\$4,106.00
2021	6	1350	6601594	General Administration	21A		\$410.00
2021	6	1350	6612629	General Administration	21A		\$166.78
2021	6	1350	6618119	General Administration	21A		\$449.79
2021	6	1350	6640571	General Administration	21A		\$175.00
2021	6	1350	6647278	General Administration	21A		\$1,298.50
2021	6	1350	6651664	General Administration	21A		\$1,369.15
2021	6	1352	6551090	Grants Administrator	21A		\$19,842.50
2021	6	1352	6553711	Grants Administrator	21A		\$1,327.95
2021	6	1352	6559767	Grants Administrator	21A		\$2,655.90
2021	6	1352	6562262	Grants Administrator	21A		\$1,327.95
2021	6	1352	6567152	Grants Administrator	21A		\$2,655.90
2021	6	1352	6574222	Grants Administrator	21A		\$3,983.85
2021	6	1352	6576996	Grants Administrator	21A		\$1,327.95
2021	6	1352	6582873	Grants Administrator	21A		\$3,718.26
2021	6	1352	6585203	Grants Administrator	21A		\$1,327.95
2021	6	1352	6601594	Grants Administrator	21A		\$7,967.70
2021	6	1352	6612629	Grants Administrator	21A		\$5,311.80
2021	6	1352	6618119	Grants Administrator	21A		\$2,655.90



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2021	6	1352	6623908	Grants Administrator	21A		\$2,655.90
2021	6	1352	6627340	Grants Administrator	21A		\$1,327.95
2021	6	1352	6629949	Grants Administrator	21A		\$1,327.95
2021	6	1352	6635058	Grants Administrator	21A		\$2,655.90
2021	6	1352	6640571	Grants Administrator	21A		\$2,655.90
2021	6	1352	6647278	Grants Administrator	21A		\$2,655.90
2021	6	1352	6651664	Grants Administrator	21A		\$2,704.39
Total					21A	Matrix Code	\$85,365.23
							\$164,465.69

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Line 10 (ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT)

\$1,674,599.84 has been subtracted in Line 10 to account for two inconsistencies in Line 09.

- Activity 1302: \$13,476 was drawn in Program Year 47 (2021) but was affiliated with an 2020 expense.
- The remaining \$1,637,576.84 was subtracted due to an inaccurate pull of data in PR-26 Line 09. The original amount in Line 09 *DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION* did not match the actual expenditures reflected in the PR-03 or PR-07. Total Program Year 47 expenditures subject to the Low/Mod benefit totaled \$646,190.52

Line 14 (ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES)

\$493,397.06 has been subtracted in Line 14 to adjust an inconsistency between the original amount shown on the line and the actual expenditures, as reflected in PR-03 and PR-07. The total expenditure for Program Year 2021 is \$810,656.22, as noted in Line 15.

Line 18 (EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING)

An adjustment was made to update the figure originally shown on Line 18, \$0.00, because the data from the *Line 19 Detail* section of the PR-26 did not populate. The adjusted figure also includes Activity #1388, which was missing from the *Line 18 Detail* section. The adjusted figure includes \$30,157.04 total.

IDIS Activity #	Voucher #	Amount	Relationship to Line 10
1383	6618119	\$7,794.04	Add to Line 18; 2021 Expense
1384	6618119	\$613.21	Add to Line 18; 2021 Expense
1384	6618119	\$13,399.79	Add to Line 18; 2021 Expense
1388	6651664	\$8,350.00	Add to Line 18; 2021 Expense
Sum of lines above		\$30,157.04	

Line 20 (ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT)

\$1,663,597.65 has been subtracted on Line 20 to account for discrepancies on Line 19 and to accurately reflect the amount of expenditures subject to the 2021 Low/Mod credit. The amount shown on Line 19 is far greater than the sum of items contributing to the Line 19 Detail section of the PR-26.

An edit was made to remove \$13,476 from Line 19. As noted above, this was a drawdown tied to Activity #1302 which related to a Program Year 2020 expense. As reflected on the PR-03 and PR-07, the actual amount disbursed for Other Low/Mod Activities was \$536,564.55

Resource Guide for People Homeless in Somerville and Arlington

(October 2018)

*This guide is based on Fred Berman's original "Directory of Resources for People Homeless in Cambridge". It was updated several times, the last being in October 2018 by the Somerville - Arlington Homeless Providers Group. Online copies are available on the City of Somerville and Town of Arlington's website. To report changes (or obtain paper copies), please contact:
Heidi Burbidge of the City of Somerville at 617-625-6600 x 2587 and
hburbidge@somervillema.gov or*

*Julie Wayman of the Town of Arlington at 781-316-3094 and
JWayman@town.arlington.ma.us*

Note: The information contained in this guide was, to the best of our knowledge, accurate at the time of publication. Some of the services listed tend to come and go. Please call ahead before referring clients. If you determine that there is a listing that should be added, updated or removed, please notify us. We aim to provide the best possible resource information.


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Overview of Services

Residents of the Town of Arlington and City of Somerville have access to an array of services designed to prevent homelessness and to address homelessness where it already exists. All the services listed in this Resource Guide are open to Arlington or Somerville residents (unless otherwise noted) and all may be contacted directly by the person seeking services (unless otherwise noted that an agency or other referral is needed).

Disability Access: In this resource guide, listings which include a  are wheelchair accessible. For general information about the accessibility of municipal services, please contact the City of Somerville's Diversity, Equity and Inclusion Services at 617-625-6600 or call 311 or the Town of Arlington's Housing and Disability Program Office at 781-316-3431.

Shelters provide emergency housing. Different types of shelters serve different sectors of the homeless population: families, battered women (with or without children), homeless and runaway youth, sober adults, and adults who are intoxicated or high. Each kind of shelter has its own rules regarding eligibility and access.

Transitional Housing offers 6-24 months of residential stability to homeless persons who have demonstrated their commitment to work towards ending their homelessness within a stable residential program with on-site case management.

Drop-in programs provide a safe place where homeless persons can go during the daytime, whether to simply get off the street or to access supportive services.

Street outreach serves homeless persons living on the street (or in parks, the subway, their cars, etc.).

Case management provides individualized assistance with developing and implementing a plan for ending an individual or family's homelessness.

Services for Non-English Speaking Persons

The United Way's First Call for Help: Information and Referral - Mass 211.

(www.mass211.org) Access via the hotline: dial 211. 877-211-6277. Open 24/7. Provides guidance to find shelter, food, child care, emotional support, help for children or teens and other essential services and resources to raise quality of life. Information and referrals available in English and Spanish. Serves Somerville and Arlington as well as the rest of MA. Email address is mass211help@gmail.com.

Cambridge Health Alliance Multilingual Affairs & Patient Services 🗣️ (617-665-3333) 1493 Cambridge St, Cambridge MA 02139. Provides interpreter services in more than forty languages to all Cambridge Health Alliance sites. Provides professional medical interpreters and written translation services.

City of Somerville 🗣️ (Dial 311) 93 Highland Avenue Somerville MA 02143. Clients access the services through telephone, walk in, email, social media. 24/7 service available and no referral needed. Phone translation available in Spanish, Portuguese or Haitian Creole. Other languages are available via the Language Line by 3 way call. Those calling from outside Somerville should dial 617-666-3311. Only serves Somerville constituents.

Massachusetts Alliance of Portuguese Speakers (617-864-7600): Portuguese www.MAPS-inc.org

Shelters for Homeless Families and Adults

Somerville Homeless Coalition (SHC) (617-623-6111) Post Office Box 440436, Somerville MA 02144 / 1 Davis Square, Somerville. Operates a family shelter (Cross Street Family Shelter) and an adult shelter (on Chapel Street) in Somerville. Also works with homeless families and individuals on case management, homeless prevention, and supportive housing. Clients come in through walk-in with or without referral. Serves Somerville and Arlington residents only. SHC Offices open daily from 9 to 5 except for weekends. <http://www.shcinc.org>

Shelters for Homeless Families:

*Families seeking shelter should contact the **Mass. Department of Transitional Assistance (DTA)** from Monday to Friday between 8 am and 5 pm. The phone number is 617- 551-1700. Address: 80 Everett Avenue, 3rd Floor, Chelsea, MA 02150. The DTA arranges placement for low income families determined to be homeless and eligible for Emergency Assistance (EA). Those found to be non-eligible can gain advocacy support in gaining DTA approval for shelter placement, or for help finding shelter at one of the few programs serving non-eligible families.*

Cross Street Family Shelter, (617-776-6661) Shelter address: 59 Cross St, Somerville.

Operated by SHC. Open 24/7. This is a residential facility for families in a communal-like atmosphere where families reside together and share services and resources. The family shelter can serve five families at one time and offers housing search, case management, referrals to community resources such as school enrollment, child care, parenting skills, budgeting, etc. *Referral required from DTA.* The building is not wheelchair accessible.

Shelters for Persons Experiencing Domestic Violence and their Children:

Respond, Inc. (617-623-5900) Location disclosed only to residents. Victims of domestic violence can call for emergency shelter, support, advocacy, and education. Support is offered in the following languages: English, Spanish, French, Portuguese and Amharic. Referral from DTA needed. Other services provided include counseling, legal referral and court accompaniment, basic needs assistance, housing, group support sessions and advocacy. For shelter availability please call the crisis hotline at 617-623-5900.
<http://www.respondinc.org/main.html> Safelink 24-hour hotline: 877-785-2020

Shelters for Homeless Individuals in Somerville/Arlington area:

*All of the following shelters—except **CASPAR's Emergency Service Center** at 240 Albany St, Cambridge (see below) —require sobriety and require that guests reserve their bed, in some cases by as early as 7:30 AM. Beds fill quickly, especially in cold/bad weather. Some require referrals.*

Referral Needed:


Heading Home Shelter (617-547-1885) 109 School Street, Cambridge. Short term and extended stay beds for **men and women**. Provides case management, housing search, and referrals to community services to assist with mental health, medical care, employment, education,

and benefits. *Referral is needed*; then call at 10 am to reserve a bed. Lunch 12-3 Food Friday 12:30-2:00 only. Clothing Mon-Thurs 12-1 only. <http://www.headinghomeinc.org>

First Church Shelter (617-661-1873) 11 Garden St., Cambridge. Provides comfortable and safe place to stay. Extended stay beds for **sober men only**. *Referral required*. Offers two meals, showers and personal storage facilities. Assistance with identifying, applying for- and securing resources needed to move out of homelessness. Partnership between shelter and HomeStart. Guest or referral source should call periodically to ‘refresh’ request. <http://www.firstchurchcambridge.org/first-church-in-the-world/first-church-shelter>

No Referral Needed:

SHC Adult Shelter (617-623-2546) 14 Chapel St, Somerville (Davis Square stop on the Red Line). Operated by the Somerville Homeless Coalition. An emergency and extended stay **sober** shelter for **12 men and 4 women**. Call to get on waitlist (leave name and number on voicemail) and call daily to “check in” on waitlist status. Drug and alcohol testing. Mandatory housing focused case management. Required to save 50% of income during stay. www.shcinc.org

CASPAR Emergency Service Center / Bay Cove Human Services  (617-661-0600) 240 Albany St, Cambridge. Provides 107 beds for **men and women** who are actively using drugs and/ or alcohol. Clients have access to medical care, 3 meals a day, personal hygiene supplies, case management, and treatment referrals in a safe and welcome environment. Service is 24/7 year round. Shelter for more than one night requires proof of history of Somerville, Arlington, Cambridge, Belmont, or Watertown residency. Bed lottery is at 3:00 PM. Arrive early as it is first-come, first-served for lottery. Beds can only be reserved in person. <http://www.casparinc.org/programs/emergency-services/emergency-services-center> and shelter

Harvard Square Shelter (617-547-2841) or (888-285-4038) 66 Winthrop St, Cambridge MA 02138. Open from November 15th evening to April 15th. Shelter is open from 7pm to 8 am (Saturdays open until 9 am). Short term and extended stay beds for **sober men and women**. Extended stay beds are assigned by lottery and are typically reserved for people who are working. Call between 7:30 and 8am for lottery number. Call back between 8:05 and 8:30am to see if you were assigned a bed. For short term beds call at 9:30am. hshs.info@gmail.com <http://www.hcs.harvard.edu/~hshs/>

St. Patrick’s Shelter (617-628-3015) 270 Washington St, Somerville. An emergency and extended stay shelter for **sober women only** over the age of eighteen. Operated by Catholic Charities. No referral needed, walk in by 3pm. Hours of operation: shelter 24/7,

Office 9/5 daily except for weekends. Serves all of Middlesex County. Clients need to call in the morning for bed reservation. Shelter offers bed and a food pantry on Tuesdays and Thursdays. It is not wheelchair accessible. <http://www.ccab.org/patricks.html>

Salvation Army (617-547-3400) 402 Massachusetts Ave, Cambridge. Short term and extended stay beds for **sober men** only. Provides case management, substance abuse services and vocational counseling. Call first thing in the morning (7am or later) to reserve a bed. Arrive before 7pm to claim a bed. No referral needed. No geographic restrictions. M-F 8:30-3:30 Sat 11:30-1:00 Sun 1:00-3:00
<https://massachusetts.salvationarmy.org/ma/camneedhelp#DIDS>

Y2Y Harvard (617-864-0795) One Church Street (middle entrance), Cambridge, MA 02138
Serving young adults 18-24 years old from October 15 – April 15. Open nightly 7pm – 8am. One-night beds and 30-day stays. No drugs or alcohol in the space, security check at door. Low-threshold program. Proof of age is required, (help for that provided). Beds are distributed daily through a lottery. To enter 1-night bed lottery, call between 9:00-9:30 p.m. Y2Y does not give away any beds at the door. To enter 30-day stay lottery, call between 8:00-8:30 a.m. every morning, or use an online form anytime at:
<http://www.y2yharvardsquare.org/beds/>.

Other Nearby Shelters for Homeless Individuals

Pine Street Inn, (617-892-9100) 444 Harrison Street, Boston, MA. A shelter that provides meals, medical care, dental care, eye services and case management to clients. No referral needed, no geographical restrictions. The shelter has a lobby with ramp but is not wheelchair ready. No person is denied but if the shelter is full, clients referred to other qualifying institutions. Clients need to be 18+ to qualify.

Middlesex Human Services Agency (781-894-6110) <https://www.mhsainc.org/ourservices>
Regional shelters-call or visit website for information.

Rosie's Place (617-442-9322) 889 Harrison Ave., Boston, MA 02118. Provides meals and shelter to homeless women as well as English and literacy classes, job and housing search assistance, employment opportunities through the Women's Craft Cooperative, and multilingual advocacy services.

Bristol Lodge Individual Shelter for Men (781-893-0108) 27 Lexington Street, Waltham.
Bristol Lodge is not wheelchair accessible. Beds for 45 men. No referral needed.

Bristol Lodge Single Women's Shelter (781-893-0108) 205 Bacon Street, Waltham. Bristol Lodge is not wheelchair accessible. Beds for 12 women. No referral needed.

Transitional Housing

See also:

- *"Residential Treatment Programs" listed under "Addiction Services".*
- *"Shelters" for those offering "extended stay" beds*
- *"Homeless and Runaway Youth" for transitional housing programs for youth*

Note: Each program has its own eligibility guidelines and participation requirements.

Mass. Bay Vets Center (MBVC) (617-627-9712 x 181 and 182) 2 North Street, Somerville MA. Operated by Volunteers of America. 22 transitional beds (and 7 permanent housing units) for homeless veterans. Other services include mental health counseling, employment and health care referrals, life skills training, homeless services, recovery services to help transition back into the community.

PASS (Prevention and Stabilization Services) Program 📞 (617-623-6111) 1 Davis Square, Somerville. PASS Program is part of Somerville Homeless Coalition. Provides rental subsidies and case management services for up to 1-2 years for Somerville households at risk of homelessness and meet "self-sufficiency" requirements. No referral needed; clients can walk in or call to start application process. Hours of operation: Monday through Friday from 9:00 to 5:00.

Carey Program for Men 📞 (617-349-6349) 362 Green Street, Cambridge. Rooms are located at Cambridge YMCA at 820 Massachusetts Ave. Sixteen -month transitional housing program, candidates must be sober 6+ months and be working full time. Part of Cambridge Multi-Service Center. Clients need to have successfully completed a preceding program, need to hand in a completed referral form. Preference for Cambridge residents but it is not an absolute. Hours of operation: Monday 8.30 - 8 pm. Tuesday, Wednesday, Thursday 8.30 - 5 pm. Friday 8.30 - 12 pm. Types of services: Case management, housing search, debt relief, and access to licensed social worker, resident advisor, and budgeting advisor.

Umoja Men's Transitional Program 📞 (617-547-3400, Jack Marani) Salvation Army, 402 Mass. Ave, Cambridge. Individual walk in program (or call in) for substance abuse help. Offer dry shelter, food pantry, drop in shelter. Hours: 24/7, business hours every day from 9 am to 5 pm. Serve Cambridge, Somerville and Arlington clients. No referral needed. Men only.

St. James Summer Shelter 📞 (857-334-5277) 66 Winthrop St, Cambridge. Must complete application, interview with shelter director, be sober, demonstrate active search for

employment/housing. Mandatory case management. June-August. Application online at <http://www.hcs.harvard.edu/~stjames/prog-application.htm>. Provide resources to transition into permanent housing and employment. Provide permanent bed for duration of stay plus three meals a day. Also case management access, access to job and housing search counselor.

Services for Homeless and Runaway Youth

DCF Child-At-Risk Hotline (1-800-792-5200) 24 hours. Shelter placements of youth under 18 years must be arranged through the Massachusetts Department of Children and Families. Call the hotline for placement. You will be directed to the city office if calling during work hours.

Wayside/ShortStop (617-776-3377) 116-118 North Street, Somerville. A transitional housing program for homeless youth 18-22 years old (cannot have children). Provides social, educational, and pre-vocational services. Clients can be self-referred with evidence of homelessness, but referral is preferred. Fill out intake assessment and referral form first. Preference for Somerville residents. [http://www.waysideyouth.org/shortstop - transitional-housing-co-ed](http://www.waysideyouth.org/shortstop-transitional-housing-co-ed)

Sobriety and Stability Housing Program (SAS) (617-623-6111) 1 Davis Square, Somerville. Provides housing and supportive case management services to homeless young adults ages 18-24 whom have a diagnosed substance abuse disability by licensed provider and have at least 3 months of documented sobriety. Call to complete referral form to get on waitlist. Operated by the Somerville Homeless Coalition.

The Prescott Young Adult Program (781-643-1668) 12 Prescott Street, Arlington. Operated by Wayside. Ages 18 - 25. Offers guidance to recover from emotional distress and behavioral volatility to children who outgrew a traditional residential program or who have never been officially discharged from psychiatric care. Flexible continuum care. Requires referral from Department of Mental Health's East Suburban site office (781-641-8100).


STEPS Young Adult Resource Center (781-646-2826) 12 Prescott Street, Arlington. Operated by Wayside. A resource Center for young adults (ages 18 - 25) who need a safe, supportive environment where they can get help to transition to independent living. Offers regular workshops and events to teach valuable life skills. Call or stop by. No referral needed. <http://www.waysideyouth.org/steps>

Youth Harbors (781- 697- 0788) Guidance Office Room #220 at Somerville High School, 81 Highland Avenue, Somerville. Assists homeless students at Somerville High School,


Full Circle, and S.C.A.L.E. and who are at least 17.5 years old and unaccompanied. Assists in stabilizing youth in their independent life through rental assistance, financial literacy, securing employment or better employment, and overall preparation for successful independent life. Referrals from school counselors or other guidance counselors in school system, other agencies, or self-referred.

Daytime Drop-In Programs

**Hours may vary by season, so call the individual program for exact information:*

Bridge Over Troubled Waters  (617-423-9575) 47 West St., Boston. Provides a wide range of services to **Youth and Young Adults (age 14-25)** who are homeless or at-risk of becoming homeless. Offered to clients who have survived abuse and violence; provides help healing mentally, emotionally, physically, and spiritually. Guests receive help to become empowered to make decisions that lead to healthy lifestyles. Guests can obtain food, clothing, emergency housing, family intervention, counseling, medical and dental care, substance abuse counseling, case management, transitional day programs, long term residential programs, assistance with education (GED preparation, computer training), and help with employment. <http://www.bridgeotw.org/>. Parents of young children learn to build stronger family-child relationships and healthy development of children. Bridge deploys **street outreach workers** and a **medical van** that stops at two locations: Park Street Station (corner of Park St and Tremont St): Mon.- Fri. 5-6:30pm, and Harvard Square (in front of T-stop): Mon. - Fri. 7pm-9pm. Walk-ins at main office accepted. No referral required and no geographic restrictions. Under 18 must be arranged through MA Department of Social Services. Call the 24 hour DCF Child-at-risk hotline (800-792-5200).

Youth on Fire (617- 661-2508) 1555 Mass. Ave. in the basement of Harvard Epworth Church off Cambridge Common. A drop-in program serving homeless and at-risk **youth** (age 14-24) Offers a common area with books and games, computer access, showers, clothing, laundry, storage space, counseling services, case management, skill etc.. Open Mon. 11-8pm, Tues. 1-6, and Wed.-Fri. 11-6pm to 10 pm. Meals are served Mon., Wed., and Fri from 1:30-3:00. Snacks are available at all drop-in times. Services by appointment on Tues and Thurs. Hot meals served 2:30-5:30 when program is open. Not wheelchair accessible. No geographic restrictions and by appointment.
http://www.ccaa.org/youth_on_fire.html www.aac.org/about

Boston GLASS Community Center  (617-266-3349) 93 Mass. Ave., Third Floor, Boston. A drop-in program for GLBT and questioning Youth and **Young Adults (age 13-25)**. GLASS offers a community space for socializing, a kitchen, TV and computer access, counseling, support groups, HIV testing and counseling, etc.. The building is across from

the Hynes Convention Center T stop and accessible via the #1 Bus and Green Line.
Open Mon.-Thurs. 3-8pm, and Fri 3-5pm, earlier by appointment.
<<http://www.jri.org/glass/index.php>>

The Salvation Army ♿ (617-547-3400 and 617-945-9741) 402 Mass Ave., Cambridge.
Operates a drop-in weekdays 8:30-3:45pm, Saturdays 11:30-1pm, and Sundays 1:30-3pm. Daily lunch and a spread of other food, showers, laundry facilities, and clothing. Staff social workers are available to help with referrals. Tues. & Thurs. NA meetings (11am). Note: The Salvation Army's drop-in is ♿ accessible, but their women's bathrooms are not. No geographical restrictions, no referrals needed.


Ruby Rogers ♿ (617-625-9933) 64 Union Sq., Somerville. Open Everyday of the week 11am-5pm. The Drop-in center is member-governed and provides help and services to low income clients with various physical and/ or mental disabilities. Self-help, socializing and advocacy available and also healthy meal programs, computer classes, job readiness, housing searches, karaoke, arts and crafts and support groups. Referrals depend on type of case. No geographical restrictions. www.rubyrogers.org

Cambridge/Somerville Recovery Learning Center (617-863-5388) 35 Medford Street, Suite 201, Somerville 02143. Part of Vinfen but run entirely by and for persons with psychiatric conditions to promote and support educational and vocational goals.

On The Rise's Safe Haven ♿ (617-497-7968) 341 Broadway, Cambridge. Works with **women** who are homeless and need a level of support that other programs may not be able to provide. The Safe Haven is a place where women can meet basic nutritional, hygiene and safety needs while receiving flexible support to begin addressing issues related to trauma, addiction, mental & physical health, domestic & sexual violence, disabilities, immigration, legal problems and poverty. OTR is not a general drop-in program and women must meet with an advocate for an informal intake to determine whether OTR is the right fit. Open Mon.-Tues. 8-2pm, Wed. 8-4pm, Thurs. 8-2pm, Fri. 8-4, and Sat 8-2 (*excluding the first Saturday of the month*). No geographic restrictions.
<http://www.ontherise.org/what-we-offer/>

The Women's Center ♿ (617-354-6394) Helpline: (617-354-8807) 46 Pleasant Street, Cambridge (near Central Square). A place where **women** can obtain information, referrals, and emotional support from staff and volunteers. This organization also provides sewing classes, support, relaxation, computer literacy, poetry and more services based on needs and volunteers and interns available. Clients have access to brochures, monthly printed info about programs, services, events, jobs, health issues, etc. They obtain low cost therapy from interns if available and/or participate in issue-specific or

general support groups. Open Mon.-Fri. 10 am-8pm, and Sat. 10am-3pm. No geographic restrictions, no referrals needed. www.cambridgewomenscenter.org/


AIDS Action Committee  (617- 661-3040) 359 Green Street, Cambridge (located just off Mass. Ave. near Central Sq). AAC runs a drop-in program for **HIV-positive clients persons**, with peer-led support groups; free clothing and hygiene supplies; coffee and refreshments; movies and games; internet and telephone access. Clients come in via self-referral or medical (clinical) referral. Open weekdays 9am-5pm. This program also has steady clients. Steady clients also receive medical guidance, case management, housing search and needs based guidance. To qualify for this, they need to bring in copies of the medical diagnosis, proof of income <http://www.aac.org/about/our-work.peer-support.html>

Street Outreach

CASPAR's First Step Street Outreach Team (617-592-6895). First Step staff engages homeless people where they are and builds trusting relationships. The goal is to promote human dignity and connect people with the services they need and save a life today so that recovery is possible tomorrow. Through a combination of foot teams and mobile teams in vans, staff travel to known Cambridge and Somerville (and other local communities') homeless hangouts — business districts, subway stations, parks, meal programs, drop-in centers, and building doorways — seeking homeless men and women who may need help. The staff, among other things, offer unsheltered individuals referrals to emergency medical and psychiatric care, meal programs, shelters, substance abuse treatment, and daytime drop-in and social service centers. Operates on weekdays from 8am to midnight. Serves Cambridge and Somerville. No referrals needed.
<<http://www.casparinc.org/>>

Streetlight Ministries Outreach (857-891-7799) Operates Wednesday nights 8:00-9:30 in Harvard Sq., Cambridge and Porter Sq., Cambridge provides warm food, beverages, clothing and counsel. Worship service also available.


The Outdoor Church (978-456-0047) Sundays: Porter Square T stop (9am), Cambridge Common near Christ Church (1pm), offers Sunday services, food/drink, clothing, referrals every week.

Bridge Over Troubled Waters  (617-423-9575) Bridge deploys street outreach workers and a medical van that stops at two locations: Park Street Station (corner of Park St and Tremont St): Mon.- Fri. 5-6:30pm, and Harvard Square (in front of T-stop): Mon. - Fri. 7pm-8:30pm. Provides drinks, essential items, and usually has a nurse.


For **Arlington** emergency services, contact the Arlington Police Department, Captain Jim Curran (781-316-3925) or the mental health clinician Rebecca Tsopelas RTsopelas@town.arlington.ma.us office (781-316-3947).


Food Services

Community Meals:


The Friday Night Supper Program  (617-536-7050 ext 22) 351 Boylston St., Boston.


Website: <<http://www.ascboston.org/programs/cmtes-grps/fnsp.html>>. This program serves around 150 meals every Friday to Boston's most vulnerable citizens, those who face a constant struggle for basic nourishment, understanding and friendship. The program provides fresh food with nutritional value and food for body and soul as well through dignity and respect. Doors are open to anyone who faces coping with problems like AIDS, mental illness, substance abuse, people who are elderly and/ or disabled, homeless, jobless, minimally employed, living below poverty level. E-mail: info@fridaynightsupper.org Public Transit: Arlington (Green Line) Serves dinner Friday 5-7:30pm.

Harvard Square Churches Meal Program  (617-876-0200) Zero Garden St., Cambridge MA 02138. Website: <www.cccambridge.org> This is a service from ten churches in Harvard Square. Serves a nutritious dinner to anyone who needs a meal every Thursday at 6pm. The organization encourages interaction between volunteers and guests. No geographic restrictions, no referrals needed. Public Transit: Harvard Sq. (Red Line). Free of cost.

Church of the Advent Tuesday Meal Program  (617-523-2377) 30 Brimmer St., Boston 02108. Website: www.theadventboston.org. Serves a nourishing meal each Tuesday and companionship in a friendly and safe environment. No referrals needed, no geographic restrictions. Public Transit: Charles/MGH St. (Red Line) Serves dinner Tuesday at 5:30pm.

Faith Kitchen, Faith Lutheran Church (617-354-0414) 311 Broadway, Cambridge. Website: <http://faithkitchen.org>. Public Transit: Central Sq. (Red Line) Serves dinner the second and last Tuesdays of each month at 6:30pm. Free of cost.

First Parish Unitarian Church  (617-876-7772) 3 Church St., Cambridge. Public Transit: Harvard Sq. (Red Line) Serves dinner Tuesday at 5:30pm.

Good Food, Good Friends  (617-491-7986) St. James Church, 1991 Massachusetts Ave., Cambridge. Website: <http://www.stjamescambridge.org/womens-meal> Public Transit: Porter Sq. (Red Line). Women only. Serves dinner Thursday at 4:30pm. Free of cost.

Loaves and Fishes Meals Program (617-497-7277) First Korean Church, 35 Magazine St., Cambridge. Public Transit: Central Sq. (Red Line). Serves dinner Saturday at 5:30pm.

Mass Ave. Baptist Church 📞 (617-868-4853) 146 Hampshire St., Cambridge. Public Transit: From Davis Sq., take bus 83 Central Sq. via Porter Sq. Serves dinner Monday at 6pm, and Friday at 6pm.

North Cambridge Senior Center 📞 (617-349-6320) 2050 Mass Ave., Cambridge. Public Transit: From Davis Sq., take bus 83 Central Sq. via Porter Sq. Seniors only, must bring photo ID Serves lunch Mon-Fri 11:30-12:30pm.

Project SOUP 📞 (617-776-7687) First Congregational Church of Somerville, 89 College Ave, Somerville. Website: www.shcinc.org. E-mail: projectsoup@shcinc.org. Public Transit: Davis Sq. Serves dinner Mondays at 5pm-6pm (except holidays).

Rosie's Place 📞 (617-442-9322) 889 Harrison Ave., Boston. Public Transit: From Park St., take Silver Line SL5 toward Dudley Station. Women only. Serves two meals daily- breakfast 8:30-11am, and dinner 4-7pm.

Salvation Army 📞 (617-547-3400) 402 Mass. Ave., Cambridge. Public Transit: Central Sq. (Red Line) Serves dinner Wednesday at 5pm; lunch weekdays at noon, Sat at 11:30, Sun at 1:30.

St. Francis House 📞 (617-542-4211) 39 Boylston St., Boston. Website: www.stfrancishouse.org E-mail: elund@stfrancishouse.org. Public Transit: Park St. (Red Line) Serves two meals daily- breakfast 7:30-9am, and lunch 11:30-1pm.

St. Peter's Episcopal Church 📞 (617-547-7788) 15 Sellers Street, Cambridge. Public Transit: Central Sq. (Red Line) Serves dinner every second and fourth Saturday of the month from September through June. Guests are invited to help prepare food from 3-5pm.

Somerville Community Baptist Church- Hearty Meals for All 📞 (617-800-4157) 31 College Ave., Somerville. Website: <http://www.heartymealsforall.org/>. Public Transit: Davis Sq. Serves dinner the second Friday of each month at 6:30pm.

Somerville Council on Aging 📞 *seniors only, must bring photo ID*

- **Holland Street Center:** (617-625-6600 x2300) 167 Holland Street, Somerville. Lunch: Mon-Fri at 11:30 am.
- **Cross Street Center:** (617-625-6600 x2335) 165 Broadway, Somerville. Lunch: Tues, Thurs, Fri at 11:30 am.


- **Ralph & Jenny Center:** (617-666-5223) 9 New Washington Street, Somerville. Lunch: Mon-Thurs at 11:30 am.


Union Baptist Church (617-864-6885) 874 Main St., Cambridge. Public Transit: Central Sq. Serves dinner Thursday at 5pm.

Women's Lunch Place (617-267-1722) 67 Newbury St., Boston. Website: womenslunchplace.org E-mail: info@womenslunchplace.org. Public Transit: Arlington (Green Line) Women only. Serves two meals daily- breakfast 8-11am, and lunch 12-2pm.

Food Pantries


Often, it is a good idea to call ahead to confirm hours of operation and access requirements (such as a photo ID)


Project SOUP  (617-776-7687) 15 Franklin St., East Somerville. Website: <http://www.shcinc.org>. Hours: Mon. 10-2pm; Tues. 9-3pm; Wed. 11-4pm; Thurs. 12-4pm; Fri. 9-3pm; Sat. 9-noon. Public Transit: From Davis Sq., take bus 89 (Sullivan Station via Broadway).

Helping Hand Food Pantry  (617-547-4070) St. James Church, 1991 Mass Ave., Cambridge Website: <http://www.stjames-cambridge.org/helping-hand-food-pantry> Hours: Tues 6 - 8pm; Thurs 11-1pm; Sat 10-noon. Public Transit: Porter Sq. Arlington families may use once per month. 617-876-4381 for location.

Margaret Fuller House Food Pantry (617-574-4680 x 227) 71 Cherry St., Cambridge. Website: www.margaretfullerhouse.org. Hours: Wed 5-7:30pm; Thurs 2-5 pm; Fri and Sat 9-noon. Public Transit: Central Sq.

Catholic Charities Food Pantry (617-625-1920) 270 Washington Ave., Somerville Website: http://www.ccab.org/cc_somerville.html. Hours: Mon-Thurs 10-4pm; Fri 10-1pm. Public Transit: From Davis Sq. take Bus 87: Lechmere St. via Davis Sq.

Elizabeth Peabody Food Pantry  (617-623-5510) 277 Broadway, Somerville Website: http://www.elizabethpeabodyhouse.org/food_pantry.html. Hours: Wed-Thurs 5:30-7:30pm. Public Transit: Bus 89 (Sullivan St. via Broadway).

East End House  (617-876-4444) 105 Spring St., Cambridge. Website: <http://www.eastendhouse.org/programs.html>. Hours: Tues 9-2pm; Fri 9-noon. Public Transit: Bus 88: Lechmere St. via Highland. Bring referral from doctor/clergy/social worker/etc. on first visit.

Somerville Homeless Coalition (617-623-6111) 1 Davis Sq., Basement Somerville (entrance on Dover St.; same building as CVS and Boston Sports Club). Website: www.shcinc.org
Hours: Mon-Fri 9-5pm. Emergency pantry only.

St. Francis of Assisi (Friends of Francis) 📞 (781-396-3400) 441 Fellsway West, Medford.
Website: <http://www.stfrancismedford.com/parish.asp> Hours: Thurs 3-4:30pm. Public Transit: From Davis Sq., take bus 96: Medford Square via Davis Square. Bring ID and household bill on first visit.

Unitarian Universalist Church (781-396-4549) 147 High St., Medford. Website:
<http://www.uumedford.org/pantry.html>. E-mail: webinfo@uumedford.org. Hours: Thurs 6-7:30pm. Public Transit: From Davis Sq., take bus 96: Medford Square via Davis Square.

Zinberg Clinic Pantry 📞 (617-665-1606) 1493 Cambridge Street, Cambridge Website:
<http://www.cha.harvard.edu/locations/zinberg.shtml> Hours: Mon-Fri 8:30-5pm. Public Transit: From Davis Sq., take bus 83: Central Sq. via Porter Sq. The Zinberg Clinic is an HIV clinic operated by Cambridge Health Alliance. Although their food pantry is used mainly by patients, it is open to anyone.

Pentecostal Tabernacle (617-661-0222) 77 Columbia St., Cambridge. Website:
<http://www.ptspice.org/directions>. Hours: Sat 8:30-1:30pm. Public transit: Central Sq.

St. Peter's Episcopal Church 📞 (617-547-7788) 838 Mass. Ave., Cambridge Website:
<http://www.saintpeterscambridge.org/mission/commonCare>. Hours: Sept.-June, 5-6pm on the second and fourth Sat of each month. Public Transit: Central Sq.

Cambridgeport Baptist Church - The Harvest (617-576-6779) 459 Putnam Ave., Cambridge
Website: <http://www.cambridgeportbaptist.org>. Hours: 9:30-11:30pm on the first and third Sat of each month (come early!). Public Transit: Central Sq.

Mass. Ave Baptist Church - Project Manna 📞 (617-868-4853) 146 Hampshire St., Cambridge
Website: <http://www.massavebaptistchurch.com>. Hours: 8am on the fourth Saturday of each month (come early!). Public Transit: Central Sq.

Arlington Food Pantry 📞 (781-316-3400) 117 Broadway, Arlington. Hours: 9:00 am – 10:30 am and 5:30pm-7:00pm every Wednesday and last Saturday of the month from 9:30am-11:00am. Must be Arlington resident (proof required) and limited to one time each Wednesday (am OR pm) and the last Saturday of the month. Public Transit: Route 87 bus (Mass Avenue)

Call Ahead Sites:

Salvation Army (617-547-3400) 402 Mass Ave., Cambridge. Hours: Call ahead. Public Transit: Central Sq. Food assistance available every day until 3:00 by appointment.

St. Anne's Parish (617-625-1904) 50 Thurston St., Somerville. Website: <http://www.stannsomerville.org/> Hours: Call ahead. Public transit: From Davis Sq., take bus 89: Sullivan St. via Broadway.

\$2-a-Bag Program (617-288-6185) Website: <http://www.fairfoods.org/dollarbag>. Run by Fair Foods Inc. For a donation of two dollars, families can get about 15 pounds worth of groceries at any Fair Foods site. **Locations:**

- St. Paul RC Church
Address: 29 Mt. Auburn St., Cambridge
Hours: Sat 10-11am
- Cobble Hill Apartments
Address: 84 Washington St., Somerville (back parking lot)
Hours: Every other Wed, 11:30-1pm
- Mt. Pleasant Apartments
Address: 7 Perkins St., Somerville (off Broadway)
Hours: Every other Wed, 2-3pm

Center for the Arts at the Armory (617-628-2601 x3172) Website: www.artsatthearmory.org. 191 Highland Avenue, Suite 1-A, Somerville. Hours: Once monthly: Tuesday, 10:30am-12pm. Brown bag distribution, focused on Seniors (over 60) and persons with disabilities. Must pre-register.

Clarendon Hill Towers (617-625-7150) 1372 Broadway, Administration Building, Somerville. Once monthly, Saturday, 9-10am. Mobile style distribution of assorted foods. Must pre-register and bring reusable grocery bags, baskets or a cart to carry food.

SNAP - Supplemental Nutritional Assistance Program (formerly known as Food Stamps)

Applications: (617-551-1700) Fill out an application online here: <http://www.mass.gov/snap> or at www.gettingsnap.org or go to the Department of Transitional Assistance located at 80 Everett Avenue, 3rd Floor, Chelsea, MA or ask one of the following agencies to assist.

For assistance in completing the application:

Project Bread's Food Source Hotline (1-800-645-8333) Monday through Friday, 8am - 7pm, or Saturday, 10am-2pm, or visit their website at <http://www.gettingfoodstamps.org/index2.htm>.

WIC- Women, Infants and Children Nutrition Program

The WIC program provides nutrition education, breastfeeding promotion and support, referrals to community health care services, and nutritious foods tailored to supplement the dietary needs of our participants. Services are provided to pregnant, lactating, and postpartum women, and to infants and children up to age five. To apply, make an appointment at the local WIC office:

- **Windsor St Health Center:**
119 Windsor St.
Cambridge, MA 02139
(617-665-3600)
- **Cambridge/Somerville WIC Program-North Cambridge**
266 Rindge Ave
Cambridge, MA 02140
(617-575-5370)
- **Arlington location:**
7 Central Street
Arlington, MA 02474
(781- 646-2032)

Services for Veterans

The City of Somerville's Veterans' Services Department (617-625-6600 ext 4700)

Somerville City Hall Annex, 50 Evergreen Avenue, Somerville. Mon-Fri 8:30-4:30pm.
Can help eligible wartime veterans and their dependents access state and federal benefits. (Eligible periods of military service may include WWII, Korea, Vietnam, and the Persian Gulf conflict which is considered by Congress to include any time from 1990 to the

present.) Eligibility guidelines vary benefit to benefit. DVS staff can assist veterans and/or their dependents in accessing:


- Emergency cash assistance for food, clothing, shelter, utilities, personal needs, insurance, telephone, and transportation
- Service-related and non-service-related disability pensions
- A small monthly stipend (\$155/month) available to persons with a work history who are in job training or in a rehabilitation program for substance abuse or mental illness
- Inpatient and outpatient health care
- Education benefits
- Job training and vocational rehabilitation – Disabled veterans (homeless or not) may be eligible for the Vet Tech program (see below for more information)
- Survivor and/or burial benefits

The Town Of Arlington's Veterans' Services Department (781-316-3166) Town Hall Annex, 730 Mass. Avenue, 3rd Floor, Arlington. Services similar to those listed above.

Volunteers of America (617-627-9712 ext. 181 and 182), 2 North Street, Somerville. Multiple programs including assisting Somerville and Arlington veterans at risk of losing their current housing or in need of a permanent residence (including housing search and funds for rental arrears) and assisting homeless Somerville and Arlington veterans with job placement and referrals for job training.


Veterans, Inc. (800-482-2565, option # 2) 89 South Street, Boston. Operates the Supportive Services for Veterans Program for low income veterans at risk of losing housing or homeless. Services include intense short-term case management, temporary financial assistance, and referral assistance.

Shelter Legal Services (now known as Veterans Legal Services) (617-552-0623). Provides free (civil) legal assistance to veterans in cooperation with area homeless shelters and service centers (including Chelsea Soldier's Home, New England Center for Homeless Veterans, and Cambridge Multi-Service Center).

The New England Shelter For Homeless Veterans  (617-371-1800) 17 Court St., Boston. offers a range of services for homeless veterans, including emergency and extended stay shelter, meals, case management, assistance accessing public benefits (e.g., SSI) and Veterans Benefits (see list), legal assistance, eyeglasses, dental care, transitional and permanent housing, and employment. Shelter staff also facilitate access to substance abuse treatment and lead groups for veterans with PTSD (post-traumatic stress disorder).

Vet Tech Program (617-371-1785) which offers free job training and placement support in culinary arts, commercial driving, computer office applications, computer support, security guard (6 weeks including a paid internship).

Veteran's Services at Pine Street Inn (617-541-8651) 2304 Washington Street in Roxbury's Dudley Square. Receive counseling from Veterans' Services by calling or dropping by office, Monday through Friday, 9 am – 5 pm. Drop-ins are also welcome at a handicap-accessible location, 434 Harrison Avenue in the South End, Tuesdays and Wednesdays, 9 am – 2 pm.

U.S. Veterans Administration medical facilities (all ) provide honorably discharged veterans with free health and mental health care and dental care associated with a service-related dental problem. To find the VA Medical Center serving your area, call the VA (toll-free) at 1-877-222-8387, or go to <http://www.va.gov/>

The sites closest to Arlington and Somerville are:

- **V.A. Outpatient Clinic** (617-248-1000) 251 Causeway St., Boston
www.boston.va.gov
- **Boston Vet Center** (617-424-0665) 665 Beacon St. Suite 100, Boston
- **V.A. Medical Center** (617-232-9500) 150 South Huntington St., Boston
www.boston.va.gov
- **V.A. Hospital** (781-275-7500) 200 Spring Rd., Bedford www.bedford.va.gov
- **Homeless Veterans Dental Program** (617-631-6197) Contact Ann Nguyen
Ann.nguyen8@va.gov

Emergency Money for Homelessness Prevention

The following agencies provide funds for up-front costs (e.g. security deposit, last month's rent, moving costs) and/or for rental or occasionally utility arrears to prevent homelessness. Each fund has different income and other eligibility requirements that change over time. Unless otherwise noted, the agencies serve both Arlington and Somerville residents.

Somerville Homeless Coalition (617-623-6111) 1 Davis Square, Somerville. Administers homeless prevention and re-housing funds predominantly for *Somerville* residents (with limited funds for *Arlington* residents). Can potentially assist with rental arrears, utility arrears, lease-up costs (first month's rent, last month's rent, security deposit, moving costs) and (if homeless) limited re-housing financial assistance. Income limits range from

30% to 60% of Area Median Income. Call to request application.
www.shcinc.org. Mon-Fri 9am-5pm

Housing Corporation of Arlington (781-859-5294) 252 Massachusetts Ave, Arlington.
Administers Homelessness Prevention Fund (private donations) for Arlington residents (or those moving to Arlington). Can assist with rental arrears and lease-up costs for those with income at/below 80% of Area Median Income.

Catholic Charities (617-625-1920) 270 Washington St., Somerville. Administers funds for rental and utility arrears.

Metro Housing Boston (formerly Metropolitan Boston Housing Partnership) (617-425-6700) 1411 Tremont St. Boston 02120 Administers the Residential Assistance for Families in Transition (RAFT) funds of up to \$4000 for low income families with at least one child under age 21 years and who are either homeless (and moving into housing) or at risk of homeless (and have court summary process complaint). Limited funds for those w/o child. Generally must have income below 50% Area Median Income.
<https://www.metrohousingboston.org/>

Family to Family (617-624-3837) 727 Atlantic St. Boston. A non-profit organization that provides grants to help families with at least one child age 18 or under (at risk of homelessness) secure or remain in housing. Must access through a partner agency (like Somerville Homeless Coalition) www.ftfp.org

Lend a Hand Society (617-338-5301) 89 South St., Suite 203, Boston. Provides emergency grants to individuals or families through established social service agencies. Grants are made on a one-time basis per individual or family.

Widow's Trust Fund (781-316-3170) Christine Bongiorno, Director of Health and Human Services, Town of Arlington. For income eligible Arlington residents who are widows. Primarily used for health needs (e.g. wheelchairs, hearing aids, dentures), basic life necessities, and one time or short term needs.

The United Way's First Call for Help (1-800-231-4377) (Mass 211) Directs homeless people to sources of small cash grants or loans to cover emergency needs.

Assistance with Utility Bills:

State Fuel Assistance (also known as **Low Income Home Energy Assistance Program** or **LIHEAP**). A government program that helps low income families and individuals pay their heating bills during the winter (Nov 1 – April 30). Renters may receive fuel assistance even if their heat is included in the rent.

- **Arlington residents:**
Community Teamwork Program
45 Kirk Street, 2nd Floor
Lowell, MA 01852
978-459-6161
- **Somerville residents:**
51 Inman Street, Basement
Cambridge, MA 02139
617- 349-6252

Housing Search Services

Passages Case Management (617-623-6111) Somerville Homeless Coalition, 1 Davis Square, Somerville. Provides housing focused case management services for Somerville and Arlington residents whom are homeless or at imminent risk of homelessness. Mon-Fri 9am-5pm

MBHP Housing Consumer Education Center (617-425-6700) offers services to educate and assist tenants, with a drop-in computer and resource center, workshops and one-on-one meetings with staff members, and referrals to numerous other organizations. All programs are free and open to the public. Find out more at: <http://www.mbhp.org/>
Hours: M-F 8:45 - 5:00

For those with **tenant-based Section 8 housing choice vouchers**, here are some websites which list available apartments advertised by landlords accepting Section 8 vouchers:

- Cambridge-Housing.org
- SHA-web.org
- MBHP.org

Used Furniture and/or Household Goods

(need agency referral unless otherwise noted)

Mass. Coalition for the Homeless' Furniture Bank (781-595-7570 x11) 15 Bubier Street, Lynn. Free furniture for people moving out of homelessness. Customers must take selected furniture with them (trucking help is available from Solutions at Work).

Mission of Deeds (781-944-9797) 6 Chapin Avenue, Reading.

Household Goods Recycling of Mass. (978-635-1710) 530 Main Street, Acton.

American Friends Service Committee's Material Assistance Program (617-876-5312) 6 Longfellow Park, Cambridge 02138. Small household goods (kitchen appliances, linens, clothing). No furniture.

Project Just Because (508-435-6511) 86 South Street, Hopkinton. Furniture, appliances, clothing for all ages. Pickups are done by appointment. No referral necessary.

My Brother's Keeper (508-238-7512) Only provides holiday assistance (presents, etc.) for Somerville. No furniture. Clients can call 508-238-2562 for holiday assistance from September – December.

Hospital Equipment Loan Program H.E.L.P (781-322-1052) 500 West Cummings Park, Suite 1150, Washington St, Woburn. Open Saturday mornings 9:00 - noon for free used medical equipment. No referral necessary – can drop in.

Permanent Affordable Housing

To apply, please contact each provider at the address or phone number listed below and request an application. There are generally long waiting lists and some lists may be closed for new applicants.

Somerville Housing Authority (617-625-1152) 30 Memorial Road, Somerville. Provides public housing apartments for low income elderly, disabled, single persons, and families and provides rental subsidies (primarily Section 8) for same. There is a long waiting list for all its housing programs. To apply, visit the Somerville Housing Authority office or download applications on line at www.sha-web.org. Hours: Monday – Wednesday 8:00 AM - 4:00 PM, Thursday 8:00 AM - 7:00 PM, Friday 8:00 AM – 12:00 noon.

Somerville Homeless Coalition (617-623-6111) One Davis Square, Somerville. Operates permanent supportive housing programs for formerly homeless individuals and families. Priority given to chronically homeless individuals and families. Must have

diagnosed disability (mental health, physical health, substance abuse, etc.) by licensed provider. Please call to request application. www.shcinc.org. Monday-Friday, 9am-5pm.

Heading Home (617-864-8140) The Schrafft Center, 529 Main Street, Suite 100, Charlestown, MA 02129. Operates Better Homes III which provides rental subsidy and case management for chronically homeless disabled individuals. Also operates Stepping Stones which provides rental subsidy and case management to medically compromised chronically homeless individuals.

WinnResidential (617-591-0577) manages rental housing owned by Somerville Community Corporation at various locations throughout Somerville. Mostly 1-3 bedrooms and a rooming house. Some designated for formerly homeless

Volunteers of America: (617- 627-9712, extension 181 and 182) 2 North Street, Somerville. 7 permanent housing units for veterans (4 one bedroom and 3 studio units).

Clarendon Hill Towers (617-625-7150), 1372 Broadway, Somerville. 501 apartments (1-3 bedrooms) many of which have a Section 8 tied to the apartment. Residents pay 30% of income for rent (including all utilities)

Cobble Hill Apartments (617-625-8920), 84 Washington Street, Somerville. 224 apartments (1-2 bedroom) mostly for elderly/disabled and some for families. Tenants pay 30% of income for rent.

Kent Street Apartments (617-628-0499), 32-38 Kent Street, Somerville. 40 Apartments (studio – 3 bedrooms). Below market rents but not subsidized.

B.F. Faulkner Tower (617-628-2119), 25 Highland Avenue, Somerville. 130 apartments (1 and 2 bedrooms) for elderly and disabled. Tenants pay 30% of income for rent.

Mt. Pleasant Apts (617-623-5810), 70 Perkins Street, Somerville. 65 apartments (1 and 2 bedrooms) for elderly and disabled. Tenants pay 30% of income for rent.

Pearl Street Apts (617-625-8780), 240 Pearl Street, Somerville. 85 one bedroom apartments for elderly and disabled. Tenants pay 30% of income for rent.

Arlington Housing Authority (781-646-3400) 4 Winslow Street, Arlington. Provides public housing for low income elderly, disabled, and families and provides rental assistance (primarily Section 8) for same. Tenants generally pay 30% of income for rent. There is a long waiting list for all housing programs. To apply, visit the Arlington Housing Authority office. M - F 9:00 – 4:30.

Housing Corporation of Arlington (781-859-5294) 252 Massachusetts Ave, Arlington. Owns and operates about 90 apartments (ranging from studios to 4 bedrooms) at below market rents or for those with their own rental subsidy.

Caritas Communities (781-843-1242) owns and operates two rooming houses (12 Russell Terrace and 22 Fessenden Road, Arlington) some of which are affordable to low income tenants.


Millbrook Square Apartments (781-641-1410), 17 Mill Street, Arlington. Affordable housing for low income elderly (at least 62) and disabled, where tenants pay 30% of their income for rent.


Mission: Housed (617-624-5354) Project manager: Alice Colegrove. Provides rental subsidies and clinical case management and peer support services for chronically homeless individuals with co-occurring substance abuse and mental health disorders. Three year program (October 2013 – September 2016). For Somerville (and Cambridge and Boston) residents only.


*Other: Both Arlington and Somerville have **zoning ordinances** which require a certain number of new rental units to be affordable to lower income tenants (or those with a rental subsidy like Section 8). Generally, publicly advertised lotteries are used to establish the initial waiting list. To apply for the turnover units in Somerville, contact Ithzel Polanco-Cabadas (at 617-625-6600 extension 2586) <https://www.somervillema.gov/departments/programs/inclusionary-housing-program/#tab/2> to be placed on the list serve to receive notice of the lotteries for the vacant units upon turnover. For turnover units in Arlington, apply at the management office of the individual sites and contact Jenny Raitt at 781-316-3091 for those sites.*


Free and Low Cost Access to Computers


The following places offer people who are homeless options for using computers or enhancing their existing computer skills. This resource is very helpful for individuals searching for housing and jobs.


Solutions at Work  (617-492-0300) Contact Adam Frost 617-325-9526 adamfrost@computerCareandLearning.com Offers homeless persons free access to online computers (individualized instruction and support available by appointment) Wednesdays 3:30pm-7:30pm in the basement of Old Cambridge Baptist Church at 1151 Mass. Ave near Harvard Square.

Somerville Public Library  (617-623-5000) Central Library at 79 Highland Ave., Somerville. All of the branches have computers that library cardholders can use at no charge to access the Internet or to word process resumes, letters, and other documents. There is a fee of 15 cents per page to print. Mon-Thurs 9am – 9pm; Fri 9am – 6pm; Sat 9am – 5pm and Sun. 1 – 5pm (closed Sunday for the summer).

Cambridge Public Library  All of the branch libraries have computers which library card holders can use at no charge to access the Internet or to word process resumes, letters, and other documents. **The Central Square Library** (As of 10/21/13 closed for the construction/installation of a new elevator) (617-349-4010) 45 Pearl St., Cambridge, has a computer lab with open access hours Mon-Fri: 10am-5:45pm; Sat: 10am-1:45pm (closed Sunday during the summer).


Arlington Public Library  **Robbins Public Library** (781-316-3200) 700 Mass. Ave, Arlington. Free computers for library cardholders but use is limited 30 min due to high demand. Mon-Wed 9am – 9pm; Thurs 1pm – 9pm; 9am – 5pm; Sat (Sept-June) 9am – 5pm; Sun (Oct – May) 2 pm – 5pm. **Edith M. Fox Branch Library** (781-316-3198) 175 Mass Ave., Arlington. The Fox Branch has 4 Internet workstations available for public use by sign-up. Wireless access is available on the first floor. Tues, Wed, Fri 9am – 5pm; Wed 12pm – 8pm.


CCTV  (617-661-6900) 438 Mass. Ave. (Central Square) Cambridge. Maintains a computer lab with free access to the public on Sunday 4-5:30pm and Tuesday 3-5:45pm. Other days, the cost for access to computers is \$5. For those over 50 years old, there are computer classes on Mondays from 1-3pm. On Wednesdays instructions are provided in Spanish for Spanish speakers.

The Women's Center  (617-354-6394) 46 Pleasant St., Cambridge. Offers support and a range of services for women. The center has computers that are available on a first come/first serve basis. Sign-in for computer usage is on the first floor and covers a one-hour block of time. If no one is waiting to use a computer, that time may be extended until another woman arrives. Lab hours are M-F 10am-7:45pm, Saturdays 10am – 2:45pm.

Education


These resources do not exclusively serve persons who are homeless.

Mass. Rehabilitation Commission (MRC)  (617-776-2662) 5 Middlesex Avenue, 3rd Floor, Somerville. Education and job training for persons with documented disabilities – assistance in acquiring services is advisable. Clients must reside in Massachusetts and be eligible to work in the United States. At present (2013), MRC has a 3 month waiting list for services. Case Managers with clients that have a documentable disability should consider contacting Health Care for the Homeless (617-591-6765) 230 Highland Ave. Somerville, MA 02143.


SCALE  (Somerville Center for Adult Learning Experiences) (617-625-6600 x 6900) 167 Holland St., Somerville. Provides classes and support services to adult students (16 years and older), who need basic reading, writing and math skills, English instruction for non-native speakers, or a high-school credential. SCALE supports a state-of-the art computer lab, literacy classes, and a GED Test Center. Most classes are free; fees are charged for GED (Graduate Equivalency Diploma) testing and the ADP (Adult Diploma Program). For more information visit our website www.somerville.k12.ma.us/scale, call 617 629-5500, or stop by.

Employment

*Starred (**) resources do not exclusively serve persons who are homeless*

The Moving Ahead Program (MAP)  (617-654-1257), St. Francis House, 39 Boylston St., Boston. A 14-week program (Mon-Fri 9AM-3PM) focusing on recovery and renewal for persons whose lives have been disrupted by substance abuse, incarceration, mental illness and homelessness. Participants are assisted with life skills, work readiness, "workplace literacy," and job search activities. Applications for both programs are available by phone 617-542-4211 or in-person.


Spare Change (617-497-1064) 1151 Mass Ave., Cambridge. This is an independent newspaper written and distributed by homeless and formerly homeless persons and low-income. Homeless persons seeking employment as vendors or wishing to submit an article (for which they can receive a modest payment).


Cambridge Somerville Recovery Learning Center **  (617-863-5388) 35 Medford Street, 2nd floor Suite 201, Somerville. A drop-in center that provides GED prep, computer classes, money management classes, health and wellness, stress management, employment services *for those with a psychiatric condition*. Visit www.metrobostonrlc.org to learn more.


The Career Source** (617-661-7867) 186 Alewife Brook Parkway, Cambridge. Provides employment resources, including free workshops and free access to computers, phones, copying, and fax machines, as well as an employment resource room for primarily self-directed job seekers. Eligible, low-income persons (e.g., families receiving TAFDC) may also be eligible for individualized career counseling support and employment training. Open Monday - Friday 8:30 a.m. - 4:30 p.m. Low-income Adult Program Free Training contact Roxana Menjivar 617-884-4333 rmenjivar@yourcareersource.com

Project Place (617-542-3740) 1145 Washington St., Boston. Provides training and transitional employment programs for homeless and low-income individuals with 90 days of sobriety. There are three different six-month employment programs incorporating skills training,

career-coaching, and up to 30 hours/week employment at \$8/hour. Project Place also offers wrap-around support services, including a 90-day job training internship program, 14 hours/week of classroom time for professional and personal skills development in preparation for job search, and computer training. To access services, call 617-542-3740, extension 23 to set up an intake appointment.

Community Work Services (CWS)**  (617-720-2233) 174 Portland St, near North Station, Boston. Provides comprehensive employment services including: vocational assessment, work readiness and competitive employment training, placement assistance and support and assistance obtaining Massachusetts Rehabilitation Commission (MRC) eligibility. Tours available Wednesdays at 1 PM (no registration required). Must have a case manager referral and 60-day sobriety. Download referral online at <http://www.cwsbos.com/approach.php>. Hours of operation are M-F 8am-4:30pm.

Span, Inc. Pathways to Employment Program  (617-423-0750) 105 Chauncy St., Boston. Offers employment assistance and case management to **ex-offenders only**. Must be within 6 months of release and most recent crime must be nonviolent (Does not apply to those who are HIV positive, as they can obtain services at any time). M, T, Th 8:30am-8pm; W 1-5pm; F 8:30am-5pm.

CASPAR  **GROW house** (617-661-6020) 6 Camelia Ave, Cambridge. Offers one-on-one employment counseling, workshops, cover letter and resume critique, networking groups, program internships, placement assistance and referrals to those in recovery from alcoholism and addiction. Individuals may have little to no employment experience or extensive work histories.

Somerville Community Corporation ** (617-776-5931) 337 Somerville Avenue, 2nd Floor, Somerville www.somervillecdc.org Workforce development and jobs linkage program with the Career Place. Career and employment services coaching through SCC Community Asset Building Program.

Health Care

To Apply for MassHealth (Medicaid):

Don't be intimidated by the paperwork. You can get help applying for MassHealth (see below).

- **For families, pregnant women, and people under age 65:**
Call the MassHealth Customer Service Center at 1-800-841-2900 to get a Medical Benefit Request, OR download a Medical Benefit Request from:
<http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/mbr.pdf> (English)
http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/mbr_spanish.pdf (Español)

- **For people aged 65/older and people of any age who need long-term-care services:** Call the MassHealth Customer Service Center at 1-800-841-2900 to get a MassHealth Application (MHA) for Seniors and People Needing Long-Term Care Services, OR Download the MassHealth Application from:
<http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/snbr.pdf> (English)
http://www.mass.gov/Eeohhs2/docs/masshealth/appforms/snbr_spanish.pdf (Español)

Mail it to MassHealth Enrollment Center Central Processing Unit P.O. Box 290794, Charlestown, MA 02129-0214.

For Help in Applying for MassHealth and Other Low Cost Health Insurance:

Hospitals in Massachusetts should provide help in-person applying for MassHealth or other low-cost health insurance. The closest ones are:

Cambridge Health Alliance (CHA) Financial Assistance: (877-637-2273). Assists patients and community members applying for MassHealth or other low cost health insurance. Call Monday through Thursday 9:00am-11:45am and 1- 4:30pm. Staff members speak English, Spanish, Portuguese, Haitian Creole, and French. Or visit offices at:

- CHA Cambridge Hospital campus, 1493 Cambridge St, Cambridge. Main lobby next to front desk
- CHA Somerville Hospital campus, 230 Highland Avenue, Somerville (Main entrance is on Tower St, sign up at front desk (3rd floor))

Mt. Auburn Hospital (617-492-3500) 330 Mt Auburn St, Cambridge, MA 02138. Assists patients and community members applying for MassHealth or other low cost health insurance.



Health Care for All's HelpLine (1-800-272-4232) is a free resource available to everyone simply by dialing. The HelpLine can answer your questions about health coverage in Massachusetts in English, Spanish, and Portuguese. HelpLine Counselors are available 9am-5pm, Monday through Friday. If you call outside of these hours, leave a message, and they will get back to you the next business day.

General Health Care Services:


Sharewood Project (781-324-8991) St. Paul's Church 26 Washington St. Malden, MA 02148. Free health clinic open to anyone Tuesday nights 6pm-8pm run by medical students and physicians affiliated with Tufts University School of Medicine. Dermatology and dental screenings available first and third Tuesdays. Vision and nutrition screenings available on

second and fourth Tuesdays. Physicals provided for school aged children (under 18) only. No appointments necessary; no health insurance required.

Healthcare for the Homeless The program operates and staffs three outreach sites in Cambridge and Somerville at the Cambridge Salvation Army, the CASPAR Emergency Service Center, and the St. Patrick's Women's Shelter. The CASPAR clinic is for individuals suffering from the disease of addiction who are Shelter clients only. In addition, the staff provides family shelters in Cambridge with health care management services. The staff also conducts inpatient rounds at The Cambridge Hospital for homeless patients and assists inpatient medical teams with discharge planning and treatment plans for homeless patients. Part of Cambridge Health Alliance. Call for varying clinical hours. Clinics are all walk-in, no appointment is needed:

- **St. Patrick's Shelter** (617-628-3015) 270 Washington St., Somerville.
 - Women only
 - Sober
- **Salvation Army**  (617-547-3400) 402 Mass Ave., Cambridge
 - Men only
 - Sober
- **CASPAR Emergency Service Center**  (617-661-0600) 240 Albany St., Cambridge
 - Men and women
 - Must be from Cambridge, Somerville, Arlington, Belmont, or Watertown
 - Active substance abuse
 - Must be a CASPAR shelter client

Homeless and marginally housed women can contact **Women of Means** (781-239-0290) for a referral to a doctor or nurse who can provide free health care services at one of several sites in metro Boston.

Homeless and runaway youth (age 14-24) can receive health care at the **Teen Health Center**  (617-665-1548) at the Cambridge Rindge & Latin High School, 459 Broadway, Cambridge or Teen Connection (617-575-5690) or new patients 617-665-1305 at the Somerville High School, 81 Highland Ave, Somerville and from **Bridge Over Troubled Waters** (617-423-9575, 47 West St, Boston). Bridge Over Troubled Waters has outreach workers at Park Street & Harvard Sq. and a medical van

Pregnant women & women with infants with incomes under the 200% of poverty guideline may be eligible for additional health benefits under the **Healthy Start** program, offered at any

health center of the **Cambridge Health Alliance**  or call 1-800-841-2900 for more information or download application at:

<http://www.mass.gov/eohhs/docs/masshealth/appforms/mbr.pdf> (in English)

<http://www.mass.gov/eohhs/docs/masshealth/appforms/mbr.pdf> (in Spanish)

Neighborhood Health Centers of the Cambridge Health Alliance (call 617-665-1000 for Cambridge Hospital front desk):


In Somerville:


- Somerville Hospital, 230 Highland Ave, Somerville, 617-591-4500
- Central St. Health Center, Somerville Primary Care, 26 Central St, Somerville, 617-591-6300
- Broadway Health Center, 300 Broadway, Somerville, 617-284-7000
- Union Square Family Health Center, 337 Somerville Ave, Somerville, 617-665-3370

In Cambridge:

- The Cambridge Hospital, 1493 Cambridge St., Cambridge, 617-665-1000
- Primary Care Center, at Cambridge Hospital, 617-665-1068
- Cambridge Family Health, 237 Hampshire St, Cambridge, 617-575-5570
- Cambridge Family Health North - Porter Square, 2067 Mass Ave., Cambridge, 617-575-5570
- East Cambridge Health Center, 163 Gore St., 617-665-3000
- Windsor Health Center, 119 Windsor St., Cambridge, 617-665-3600

Services for People with HIV/AIDS:


Cambridge Health Alliance HIV Counseling & Testing  (617-591-6767) provides confidential HIV-testing and counseling services and referrals for treatment and care for people who are at high risk for HIV, regardless of one's ability to pay. These services are available in Spanish, Portuguese, Haitian Creole, French, and Cape Verdean Creole at several sites across Cambridge and Somerville. Interpreters of other languages are also available.


The Zinberg Clinic  (617-665-1606) Located in the Cambridge Hospital campus. Patients here find a multidisciplinary approach that includes primary care, specialty care, mental health and social services (including case management), and acupuncture to people with HIV infection, and those at high risk of infection.
<http://www.challiance.org/Locations/ZinbergClinic.aspx>


AIDS Action (617-437-6200) 359 Green St., Cambridge. Provides a range of assistance to persons with HIV/AIDS, including case management, medical advocacy, needle

exchange, home delivery of meals, housing search assistance, transitional housing, "harm reduction" services.

Eye Exams and Glasses

The Mass. Eye and Ear Infirmary  (617-573-4098) 243 Charles St., Boston. Free and/or low-cost eye exams and glasses. Those with or without insurance can call to make an appointment.

The New England Eye Institute  (617-262-2020) 930 Commonwealth Ave. Boston. Free exams for eyeglasses. Bring prescriptions and a letter documenting homelessness to Pine Street Inn Clinic to receive free pair of glasses.

LensCrafters  (617-577-8440) Cambridgeside Galleria, near Lechmere T Stop Free glasses with a letter from an eye doctor and that doctor's tax ID #.

Addiction Services

**Note: all services are  unless otherwise noted.*

Central Street Health Center and Dual Diagnosis Service Unit (617-591-6050) 26 Central St., Somerville. Offers intensive outpatient program (MWF 9am-12pm), substance abuse counseling, dual diagnosis treatment, and referrals to other treatment options and resources. Shuttle service available from Line St. entrance of Cambridge Hospital. Office hours: Mon.-Fri. 9-5 with "walk-in" service Tue. 11:30

Outpatient treatment services are offered by:

- **Mt Auburn Hospital Prevention and Recovery Center** (617-499-5051)
- **North Charles Institute for the Addictions** (617-661-5700)
- **Concilio Hispano** (617-661-9406) Services only in Spanish
- **IMPACT** (617-661-0405) new patients should sign up to attend Tuesday orientations

Access to detoxification can be arranged by:

- **First Step** (617-592-6895) Open 8am-Midnight, M-F
- **AdCare** Call 1-800-ALCOHOL or 1-800-345-3552 or 617-227-2622
- **Bridge Over Troubled Water** (617-423-9575) Only for ages 25 and under, must have referral.

Residential Treatment Programs:

- **CASPAR's Womanplace** 📞 (617-661-6020) Residential home at 11 Russell St., Cambridge. Six-month housing and substance abuse treatment program for women in recovery. No children can live in the house, but can visit. State funded by Massachusetts and can therefore only serve Massachusetts ID clients. Clients get a psychological, psychiatric-social evaluation, and assessment. Referral needed from previous program be it a detox program or jail for example (is a next step program). Intake done after referral. Staffed 24/7; 20 beds. Services: case management, job readiness programs, life skills, management skills, spiritual programs, need to be willing to adhere to rules and go to work.
- **CASPAR New Day** (617-628-8188) 242 Highland Ave., Somerville. Pregnant and postpartum women in recovery and their babies only.
- **CASPAR Mens' Residences** (617-623-5277 or 617-776-6036) 16 Highland Ave., Somerville, and 3 Summit Ave., Somerville. Men in recovery only.

Support groups for achieving/maintaining sobriety:

(Call for local meeting times)

- **Alcoholics Anonymous** (617-426-9444)
- **Al-Anon** (508-366-0556) For families and friends of users
- **AA/Al-Anon for Portuguese speakers** (617-628-6065) Meetings: Saturdays 5pm at 92 Union Square, Somerville, and Sundays 3pm at St. Anthony Church, Cambridge
- **Narcotics Anonymous** (1-866-NA HELP U or 1-866-624-3578)
- **Cocaine Anonymous** (617-517-3090)
- **Gamblers Anonymous** (888-GA HELPS or 888-424-3577) For gamblers and their families.

Mental Health Care

(See also Addiction Services, above, for services for persons with a dual diagnosis)

Psychiatric Emergency Service at Cambridge Hospital (617-665-1560) 1493 Cambridge Street, Cambridge. Psychiatrists on duty 24 hours a day to provide an immediate telephone response to acute mental health crises

Cambridge/Somerville Emergency Services Team at Cambridge Hospital (1-800-981-4357) Hotline staffed 24 hours a day to provide behavioral health crisis assessment, intervention and stabilization services

Central Street Health Center 📞 (617-591-6033) 26 Central St., Somerville. Part of Cambridge Health Alliance. Outpatient services to meet mental health needs including anger problems, anxiety, depressions, drug problems, stress, relationship issues, etc.

Riverside Community Care 📞 (formerly **Somerville Mental Health Association**) (617-623-3278) 63 College Ave., Somerville. Outpatient services for couples and families, children and adolescents, and adults. Sliding payment scale beginning at \$10 per session.

Parenting Journey 📞 (617 628-8815) 366 Somerville Ave., Somerville. Provides evening parenting classes with the aim of creating safer, more resilient families by supporting them in developing the inner strengths, life skills, and networks of resources to succeed. Sessions include a family-style meal and child-care during each class. Call or register online at www.parentingjourney.org. Classes generally start in the winter, spring and fall and are offered in English, Haitian-Creole, Portuguese and Spanish.

Community Legal Services and Counseling Center 📞 ERLIAdmin@vlpnet.org
<http://www.clsacc.org/> 47 Thorndike St. (basement suite SB-LL-1). Outpatient counseling services to address anger problems, anxiety, depression, relationship issues, trauma, etc. Sliding payment scale beginning at \$5 per session.

Community Treatment Team (CTT) 📞 (617-623-5487) Field-based mental health services targeting homeless clients with a history of hospitalizations and difficulty using outpatient services, Individuals are referred to this program by Dept. of Mental Health Case Managers.


Arlington Youth Counseling Center (AYCC) 📞 (781-316-3255) 670R Mass. Avenue, Arlington. A licensed mental health facility that works towards treatment, prevention, and resolution of problems relating to Arlington children and their families (including coping with peer and social stress, behavioral difficulties, family crisis and violence, depression, grief, abuse, neglect, and alcohol and drug abuse). Open M-F 9am-5pm.


Dental Care

(Note also that dental care is a Mass Health covered service. Members under age 21 get more dental benefits than adults age 21 or older.)

Cambridge Dental Clinic at Cambridge Health Alliance (617-665-3990) 119 Windsor St., Cambridge. Dentists and dental hygienists provide expert care for your teeth and oral health. Accepts patients of all ages. Also has evening hours available and emergency dental care.

Dentistry for All (1-800-342-8747) The Massachusetts Dental Society Dentistry offers reduced-cost dentistry through participating dentists. Applicants must document financial need. Call for an application and a referral.


Forsyth School for Dental Hygienists  (617 278 2700) at the Mass. College of Pharmacy 101 Palace Rd, Boston. Offers low-cost teeth cleanings at \$15 for children and seniors, and \$25 for adults.

St. Francis House  (617-542-4704) 39 Boylston Street in downtown Boston. Screens candidates for dental care every Thursday morning (arrive by 9am), and arranges referrals for free follow-up care.

Smiles for Success. Provides referrals for free and low-cost dental care provided by local women dentists for eligible women whose ability to succeed may be compromised by decayed, missing or damaged teeth. To be eligible, a woman must be able to verify current enrollment in an accredited job-training program or active pursuit of transfer from welfare back into the workforce. Obtain more information or apply for assistance at <http://www.smilesforsuccess.org>

Services for Victims of Domestic Violence

SAFELINK HOTLINE: (1-877-785-2020). Information about which emergency shelters have beds each night.

Respond (617-623-5900) and **Transition House**  (hotline: 617-661-7203). Counseling, referral for emergency shelter, and related services to battered women and their children. Support and services are available to women whether or not they are ready to leave the battering relationship. Referral to shelter is available.

Emerge (617-547-9879) Counseling for batterers.

Boston Area Rape Crisis Center (617-492-8306) 24 hour hot line: 1-800-841-8371. Assistance to victims of rape.

Arlington Youth Counseling Center (AYCC)  (781-316-3251) Contact: Heather Hernandez 670R Mass. Avenue, Arlington. Open M-F 9am-5pm.

Domestic Violence Liaison at the Police Departments. (In case of an emergency, dial 9-1-1).

Somerville: Somerville Police Victim Advocate, 617-625-1600 x 7279

Arlington: Captain Jim Curran, 781-316-3925, or Mental Health Clinician, Rebecca Gallagher, at 781-643-1212.


Violence by caregivers against children, elders, and persons with disabilities must be reported. The following hotlines will lead to investigation and efforts to address abusive situations:


- **Child Abuse Hotline** (1-800-792-5200)
- **Disabled Abuse Hotline** (1-800-426-9009)
- **Elder Abuse Hotline** (1-800-922-2275)
- **Somerville/Cambridge Elder Services** (617-628-2601)
- **Minuteman Senior Services** (Arlington residents) (781-272-7177)

Legal Assistance

*For a listing of additional resources for **legal assistance**, please subscribe to the “Intake Update”, updated and distributed monthly by the Eastern Region Legal Intake (ERLI). 197 Friend Street, Boston, MA 02114. Call Program Administrator at 617-603-1705. You can also visit <https://www.masslegalservices.org/findlegalaid>*

See also www.masslegalhelp.org

Harvard Legal Aid Bureau (617-495-4408)  Legal assistance in appealing the denial of public benefits (TAFDC, SSI, Emergency Assistance, etc.) and assistance preventing evictions for Somerville residents (not Arlington). Does not take on new cases during the summer months or school vacations.


Cambridge and Somerville Legal Services  (617-603-2700), 60 Gore Street, Suite 203, Cambridge (Part of Greater Boston Legal Services). Legal Assistance in preventing evictions, denial of subsidized housing, denial/termination of federal and state benefits (SSI, SSDI, TAFDC, EAEDC, SNAP, MassHealth, child care), mental health and disability rights, elder rights. Somerville (any age) and Arlington (under 60) residents. For Arlington residents 60 and over, call 1-866-778-0939. For unemployment, foreclosure, consumer, and family law issues, call the intake service known as “LARC” at 617-603-1700 Monday – Friday 9:00 – 1:00. For immigration, call 617-603-1234 to be directed to the appropriate person/agency.

Tenant Advocacy Project (617-495-4394) 6 Everett Street, Cambridge. Represents applicants and tenants at administrative hearings at housing authority on denials or termination of public housing or Section 8.

Community Action Agency of Somerville's Homeless Prevention Program of Somerville (617-623-7370 ext. 140), 66-70 Union Square, Suite 202, Somerville. Helps low income Somerville tenants by providing education about their legal rights, navigating eviction process, mediating and negotiating with landlords, and assisting with applications for subsidized housing. Also aids low income Somerville residents with access to and issues relating to public benefits (such as SNAP, TAFDC, MassHealth) and with utility shut offs and other utility-related issues.

Harvard Defenders (617-495-4413) Harvard Law School, Wasserstein Caspersen Clinical Wing, 6 Everett Street, Suite 5110, Cambridge -- Harvard Law School students represent defendants accused of a crime at "show cause" (clerk's) hearings in Somerville and Cambridge District Courts. Cambridge District Court covers Arlington residents. Open for intake and referrals M-F, 9-5.

Fair Housing and Human Rights

Office of Somerville Commissions  (617-625-6600 x 2406), 50 Evergreen Avenue, Somerville. Provides support to the Commissions for Women, Human Rights, and Multicultural Affairs and for the LGBT Liaison. Investigates and refers to state officials allegations of discrimination including housing discrimination. Need proof that the problem took place in Somerville or that the affected person resides in Somerville. Referrals are not required.

City of Somerville Fair Housing Commission (617-625-6600 x 2578) 50 Evergreen Avenue Somerville, MA 02145. Receives complaints about possible fair housing violations and provides referrals for more fair housing resources.

Town of Arlington Fair and Affordable Housing (781-316-3090) Town Hall Annex, 730 Mass. Avenue, Arlington. Receives complaints and inquiries about housing. Provides advice and appropriate referrals.

Town of Arlington Human Rights Commission (781-316-3250) 27 Maple Street, Ground Floor, Arlington.


Fair Housing Center of Greater Boston (617-399-0491) 262 Washington Street, 10th Floor, Boston, MA 02108. Provides case advocacy services focused exclusively on housing

discrimination. Serves Somerville and Arlington residents. No referrals needed. Clients may call to initiate inquiry process. Hours of Operation: M-F 9am-5pm.

Child Care and Early Childhood Support Services

Early Head Start (617-629-6652) 474 Broadway, Somerville. Free program that offers services to low-income pregnant women or women with infants or toddlers, up to age 3.
www.riversidecommunitycare.org.

Somerville Head Start (617-623-7370 x 127). 66-70 Union Square, Somerville. Operated by Community Action Agency of Somerville. The program is designed to serve children 3-5 years of age from families who qualify for Head Start services in Somerville and Cambridge. Head Start helps children succeed by providing comprehensive services to children through activities that help them grow: socially, emotionally, cognitively, and physically. The majority of families serviced must have household incomes below 130% of the federal poverty guidelines. Applicants can come between 9 and 5 and fill out an application. They must bring proof of income, proof of age, and proof of residency. Contact Christopher Hosman.

Our Place (Center for Homeless Children)  (617-547-3400) 402 Mass. Ave., Cambridge, Operated by the Salvation Army. Child care program open Monday through Friday 8:30-3:15pm for children ranging from infancy to 7 years of age.

The Guidance Center 12 Tyler Street, Somerville. Offers multiple programs for families with children who live in Cambridge or Somerville. Referrals can be self-made or by other agencies for all programs.

- **Cambridge-Somerville Early Intervention-** 617-629-3919 x5730-- program for children who are at-risk for developmental delays, emotional or behavioral difficulties, and/or conditions such as Down syndrome and cerebral palsy.
- **Early Intervention Parenting Partnership-** 617-629-3919 x5792-- free program offering services to pregnant women or women with newborns who meet certain medical risk factors (such as high blood pressure, diabetes, etc.).
- **Intensive Family Services--** 617-629-3919 x5715 – program works with families with children ages 0-22 with severe emotional disturbances who are transitioning in or out of a residential program
- **Community Service Agency-**617-354-1519 x114. Offers a referral line for families with children ages 0-22 with severe emotional disturbances

Women Infants and Children ♿-- Nutrition program available to pregnant and nursing mothers, or mothers of children ages 0-5. Provides supplemental foods, healthcare referrals, and nutrition education. Website: www.wicprograms.org

- Arlington Residents: 7 Central St., Suite 160, Arlington (781-646-2032), 10:00am-6:15pm.
- Somerville Residents: 366 Broadway, Suite 102, Somerville (617-575-5330)

New Mom's Support Group ♿, (781- 647-5327) 300 Mass. Avenue, Arlington (Calvary Methodist Church): For mothers and babies under one year old. Fridays from 10-11:30. Registration is not necessary as these groups are free.

Children's clothing, books, and toys (see the Children's Clothing Exchange and Rosie's Place under "Clothing" below).

Services for Families With School-Aged Children

Rights of Homeless Children:

(Courtesy of www.somerville.k12.ma.us/homeless)

- The right **to attend school**-- A permanent address is not needed to enroll in school.
- A homeless child cannot be denied school enrollment just because school records or other enrollment documentation are not immediately available and must be enrolled immediately.
- The right **to stay in the school they attended before becoming homeless** or where they last enrolled (school of origin) if the parent or guardian so chooses.
- Schools must provide a written explanation if a placement dispute occurs; parents/guardians may contact the School District's Homeless Liaison.
- The right **to participate in extracurricular activities** and all federal, state, or local programs for which he/she is eligible.
- The right **to free breakfast and lunch, transportation assistance and to receive Title 1 services.**


**Unaccompanied youth [homeless youth not living with parent(s) or guardian(s)] have these same rights.*

National School Lunch Program:

- Free breakfast is available for all elementary school students in the public schools
- Free lunch is available to low income students who complete an application for the National School Lunch Program
- Free breakfast and lunches are also available in the summer at various locations.

For more information, call the Somerville Public Schools' Food Service Office at (617-629-5200 ext .6080) and the Arlington Public School at 781-316-3643


After-School and Summer Programs for Children

Child Care Choices of Boston (part of ABCD)  (617-542-4629) 105 Chauncy St., 2nd Floor, Boston, MA 02111. Assists Somerville (and Cambridge) families pay for after school programs for their school-aged children (which was formerly done by the Child Care Resource Center). Some of the programs listed in this section accept payment vouchers administered by the center. Vouchers are awarded to families on a first-come first-served basis, and are based on income and family size. Website www.childcarechoicesofboston.org


Child Care Circuit office (978-686-4288). 190 Hampshire Street, Lawrence, MA 01840 Assists Arlington families pay for after school programs for their school-aged children, (which was formerly done by Child Care Resource Center).

SMILE Program (617-625-6600) Somerville. Somerville Public Schools offer free pre-school from 8:45am-1:45pm for a limited number of children at the following sites: Michael E. Capuano Early Childhood Center, West Somerville Neighborhood School, Argenziano School, Winter Hill Community School. Visit: <http://www.somerville.k12.ma.us/education/components/scrapbook/default.php?sectiondetailedid=13810>) for up to date registration information.

The Somerville Family Learning Collaborative (SFLC) (617-629-5476) is the Family Engagement department of the Somerville Public Schools. Programming serves families with children birth through high school and offers a wide range of services for parents/guardians. *All SFLC activities and events are free and interpretation is provided at all events.* SFLC services include: Information and referral, literacy playgroups, parent–child home visiting program, parent workshops, family events and activities, parent support groups, developmental screenings, English classes. Family and Community Liaisons in every school to welcome families, provide information, and host activities and workshops

Somerville YMCA  (617-625-5050) 101 Highland Ave. Somerville. Recreational activities such as gym sports and swimming for children 6-13 years old. Activities are supervised but not structured. Children can come and go as they please. School year: Mon – Fri: 2:30 – 6pm; Summer: Mon – Fri: 1- 4pm. *Program is free with membership, or a day pass can be purchased for \$1.25; Membership costs \$50/year per child. Scholarships are available through an application process*

Age Child Care Program – Somerville YMCA  (617-625-5050) 101 Highland Ave. Somerville. This program includes recreational activities, gym sports, swim lessons, and field trips for children 5-13 years old. Transportation is provided from most Somerville

schools. Monday - Friday: 2:30 – 5:30 PM; Early release Wednesdays: 12 - 5:30 PM. *\$120/week or \$25/day, some financial assistance is available, and vouchers from the Child Care Choices of Boston (ABCD)  (617-348-6677) are accepted.*

Somerville Community Schools: School Age Child Care Program - After School & Summer Camp (617-623-0110) 530 Mystic Ave., Rm. 103, (Mystic Learning Center), Somerville. This program includes sports, games, swimming, and field trips for kids 5-12 years old. Transportation is arranged from the Healy School on foot. The program operates year-round. Monday - Friday: 2:30 - 5:30pm; Early release Wednesdays: 12 - 5:30pm; Summer Schedule: Monday - Friday 8am - 5:30pm. Primarily for Somerville residents but open to residents of surrounding cities on a case-by-case basis. *\$22.66 per day, some subsidized slots are available each year; vouchers from the Child Care Choices of Boston (ABCD) are accepted.*

Tot Time Program (617-625-6600 ext. 2980) 19 Walnut St. Somerville. Fun activities for young children. Emphasis is on teaching children to play cooperatively with each other. This program has two sessions that run for approximately 14 weeks each. There is a Fall session and a Spring session. Tuesday and Thursday: 8:30- 10:30am. *\$200 for 14-weeks. Call office with requests for financial assistance. Register at <http://www.somervillerec.com/info/tutorial/>.*

Menotomy Pre-School (at Arlington High School) (781-316-3585) 869 Massachusetts Ave, Arlington, MA 02476. Provides training experience for high school students studying the field of Early Childhood Education. For registration/school information: call (781-316-3655) and for Preschool Special Education call (781-316-3698). Families may call to schedule a tour of the school.

Arlington Recreation Programs (781-316-3880). 422 Summer St, Arlington, MA 02474. All recreation programs in Arlington receive Community Development Block Grant money to subsidize families needing help with recreational program fees.

- Arlington Recreation (781-316-3884)
- Arlington Boys and Girls Club (781-648-1617)
- Fidelity House (781-648-2005)
- Arlington Athletic Department (781-316-3551)

Clothing

**Free clothing is generally available to homeless people from the shelters at which they are staying, and at the following drop-in centers:*

- Rosie's Place-- 889 Harrison Ave., Boston-- 617-442-9322 (**women only, on an emergency basis**)
- Salvation Army-- 402 Mass. Ave., Cambridge-- 617-547-3400
- St. Francis House-- 39 Boylston St., Boston-- 617-457-1002
- Youth on Fire-- 1555 Massachusetts Avenue-- 617-661-2805 (**for youth**)

The following are additional clothing resources:

Children's Clothing Exchange: (617-576-0039) 391 Evereteze Way Cambridge (located at the Roosevelt Towers housing development). You trade your child's (ages 0-16) outgrown clothing, books, and toys. If you do not have children's items to trade, you can volunteer your time to earn credits that you can use to receive items for your child. Client must first visit the Children's Clothing Exchange and register to participate in the program (bring child's birth certificate or health insurance card to prove that the child is yours) Hours of Operation: T 10:00am-4:00pm, W 10:00 am-8:00pm, Th 11:00am- 4:00pm, 2nd and 4th Sat 10:00am-4:00pm.

Little Fox Thrift Shop: (781-316-3157) Fox Library, 175 Mass Ave, Arlington. Volunteer-run shop that accepts and re-sells gently used children clothing, toys, books, games, infant equipment, maternity wear and various household items. Hours of Operation: T 9am-1pm, W 2:30pm-7:30pm, Th 9am-5pm, F 9am-1.

Goodwill Store: (617-628-3618) 230 Elm St., Somerville. Open Monday through Saturday 10-7pm, Sunday noon-6pm.

SolutionsWear: (617-576-0039) 391 Evereteze Way, Cambridge. Free interview-appropriate clothing (3 complete outfits) for homeless and low-income men and women who are enrolled in area job training program. Referral are required, individuals cannot contact. There is also a \$50 per-client fee that may be paid by an agency.

Other Services

Obtaining a Mass. ID

Registry of Motor Vehicles (617-351-4500) 630 Washington St., Boston. Homeless persons can obtain a Mass. ID from the RMV by bringing a letter on shelter (or other program) stationery signed by a case manager stating the homeless person's name and Social Security number, listing any other identification that s/he has, affirming that s/he is homeless and, if applicable, residing in the shelter or transitional program, and that the case manager knows this person well and can attest to the facts of the letter. Inquire about getting the \$15 fee waived.

Transportation for persons with disabilities

SCM Community Transportation (617-625-1191) provides door-to-door transportation for seniors (62yrs+), people with disabilities, and other at-risk persons. Assistance is primarily for local, non-emergency, medical and grocery shopping trips, with a minimum of 48 hours' notice, although assistance with other necessary trips may be available. A donation of \$1.00-\$2.00 per round-trip is requested but not required.

THE RIDE (1-800-533-6282) provides door-to-door transportation for people who cannot use general public transportation (either temporarily or permanently) due to mental, cognitive, or physical disability-- each one-way trip is \$2.00-- you will need to submit and application, which can be found here:
http://www.mbta.com/uploadedfiles/Riding_the_T/Accessible_Services/ridecvrltrappl0410.pdf

Transportation Access Pass (TAP) CharlieCards (1-800-543-8287) allow persons with disabilities and seniors to ride the T at a discounted rate. Medicare Card holders are automatically eligible for a TAP CharlieCard. The TAP CharlieCard is available at the Reduced Fare CharlieCard Office located at Back Bay Station, and open Monday through Friday 8:30am - 5:00pm-- you will need to fill out an application to bring with you, which can be found here:
http://www.mbta.com/uploadedFiles/documents/ACCESS_PASS.pdf

Free Cell Phones

SafeLink Wireless (800-378-1684) Provides free cell phone to eligible low-income persons (Varying minutes of free talk time per month (based on location) for one year and unlimited 911 access). Service is limited to one person per household. For enrollment call (1-800-723-3546). (I have not confirmed this)

Services for ex-offenders

Span, Inc. (617-423-0750) 105 Chauncy Avenue, Boston. Offers case management, career development services, health services, and peer support to people who are or have been in prison. Need to present a photo ID in order to be let into the building.

“Coming Home Directory” (617-482-2520 ext. 128) Compiled by the Crime and Justice Institute at Community Resources for Justice located at 355 Boylston Street, Boston 02116. A guide to resources for ex-offenders returning to or living in the Greater Boston area. The directory is available on line at ComingHomeDirectory.org.

Free income tax assistance

Cambridge Economic Opportunity Committee (617-868-2900), 11 Inman Street, Cambridge.